



User Manual

Floodlight MS Healthcare Professional's Portal

Solution to visualize your patient's Floodlight MS results over time

Software version: 1.1 | Document version 1.0



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1 Overview

Welcome to the Floodlight MS Healthcare Professional's Portal!

The Floodlight MS solution may help improve conversations between you and your patient.

The Floodlight MS Mobile Application makes it easier for your patients to monitor their health over time by interacting with the app for a few minutes each session. During these sessions, Floodlight MS collects data from activities that assess their cognition, hand function, and gait.

The data collected from your patients is shared with you and your Team via the Floodlight MS Healthcare Professional's Portal. This gives you and your Team an objective measurement of your patients' condition between visits and may provide you with insights on how multiple sclerosis (MS) uniquely affects them.

The Floodlight MS Healthcare Professional's Portal allows you to:

- Set up Teams to help manage your staff and your patients
- View data collected by your patients using the Floodlight MS Mobile Application between clinic visits
- Review how MS impacts their cognition, hand function, and gait
- Improve the conversation around their care

1.1 Intended Use

Intended Use

The Floodlight Healthcare Professional's (HCP) Portal is intended to display the results of various assessments from the Floodlight Mobile Application per end-user and for several users over time. The HCP is solely responsible for interpreting the results.

1.2 Privacy Notice

Click [here](#) to review the **Floodlight MS Healthcare Professional's Portal Privacy Notice**.

2 Get Started

As a Neurologist, you can use the Floodlight MS Healthcare Professional's Portal to set up a Team to reflect how you manage your practice and patients, enroll your patients into Floodlight MS, view their progress, and use the data that they collect to improve the conversation around their care.

2.1 Minimum Requirements

You can use the following web browsers to access the Floodlight MS Healthcare Professional's Portal:

- Google Chrome, version 87 or later
- Apple Safari, version 10 or later
- Microsoft Internet Explorer, version 11
- Microsoft Edge, version 85.0.564.44 or later
- Mozilla Firefox, version 80.0.1

JavaScript must be enabled to use this Floodlight MS Healthcare Professional's Portal Help Center.

2.2 Log in for the first time

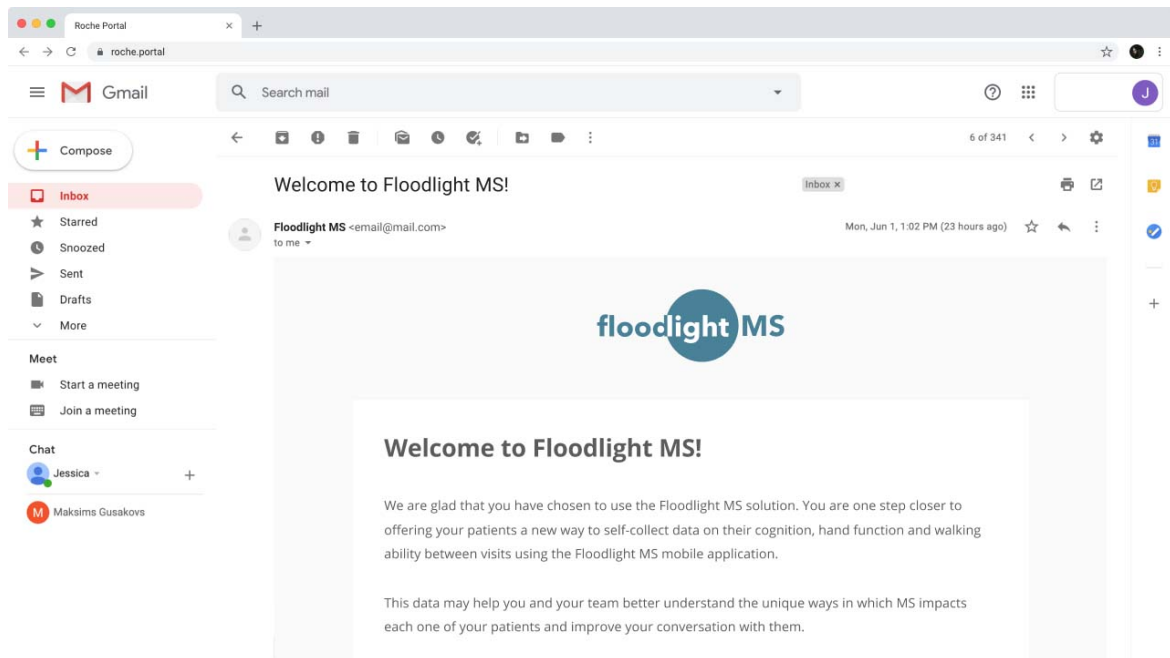
Before you get started with the Floodlight MS Healthcare Professional's Portal, you will have to set up your account and your care Team. You will receive an email from Roche with a temporary password. Use this password to log in to the portal for the first time. After you log in using the temporary password, you will be asked to create a new password for your account.

Prerequisite

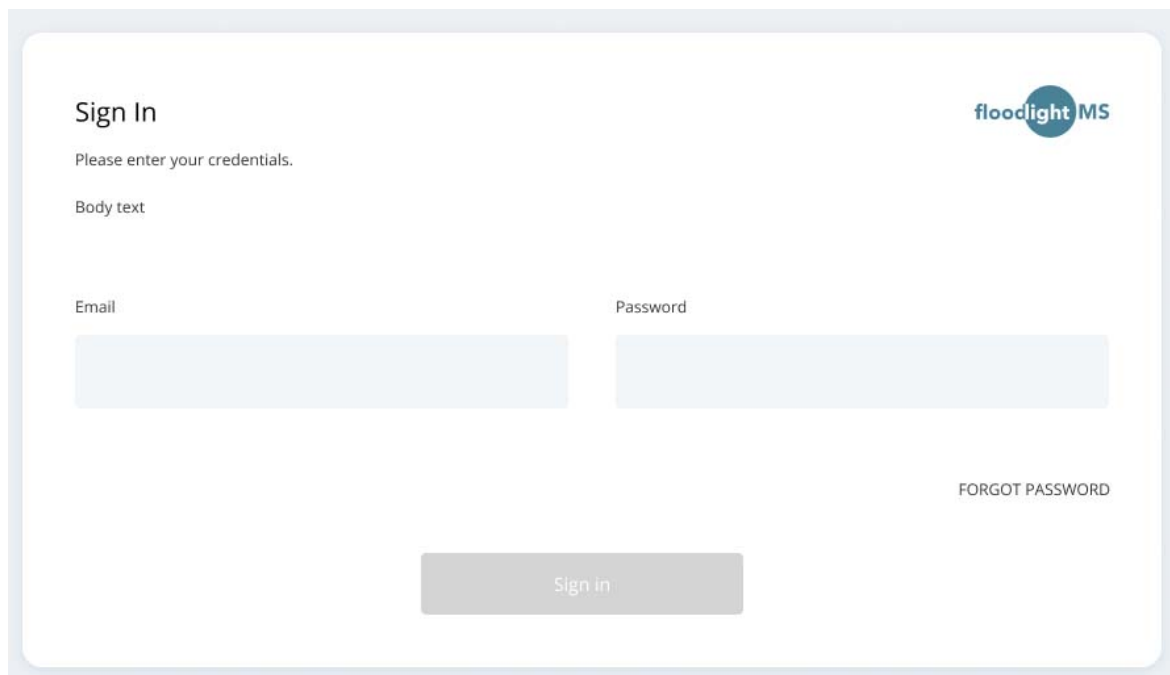
If you have not received an email from Roche containing your temporary password, please contact your system administrator or Roche. For more information, see [Support \(on page 38\)](#).

To log in for the first time:

1. Check your inbox for an email from **Roche**.



2. Open a web browser on your laptop or desktop and use the URL provided to access the Floodlight MS Healthcare Professional's Portal.



3. Enter your email address. This is the address where you received your one-time

password.

4. Enter your one-time password.
5. Click **Sign in**.

Next, you will be asked to enter a new password of your choice for security reasons.

6. Type in your **New Password**.
7. Re-type your new password in the **Confirm New Password** field.

Welcome to Floodlight MS

Before we get started, please create a new password that only you can remember.

Your password must match the following criteria:

- At least 10 characters
- A mix of both uppercase and lowercase letters
- A mix of letters, numbers, and symbols

New Password

Confirm New Password

Save password

8. Click **Save password**.
9. Click **Done** on the **My Password Changed** screen.

Security Alert

If you are using a shared workstation to view the Floodlight MS Healthcare Professional's Portal, always use **Log Out** to close out your session.

2.3 Enable Two-Factor Authentication

When you sign-up for the Floodlight MS Healthcare Professional's Portal, you can enable two-factor authentication for your account.

If you do not want to enable two-factor authentication at this time, click **No, Thank You**.

After you sign up, you can enable or disable two-factor authentication using the **My Settings** option on the navigation bar.

To enable two-factor authentication:

1. Enter your **Phone Number** and click **Next**.

Would you like to enable Two-Factor Authentication?

Two-Factor Authentication adds an extra layer of security to your account. Upon log in you will be asked to enter your credentials and an additional code will be sent to your mobile phone. You can turn this feature on and/or off on "Your Settings" in the future.

Phone Number

+1 831-203-2030

No, Thank You Next

2. You will receive a confirmation code on the phone number provided in step 1.
3. Enter the **Confirmation Code** and click **Confirm** to complete the process.

Two-Factor Authentication

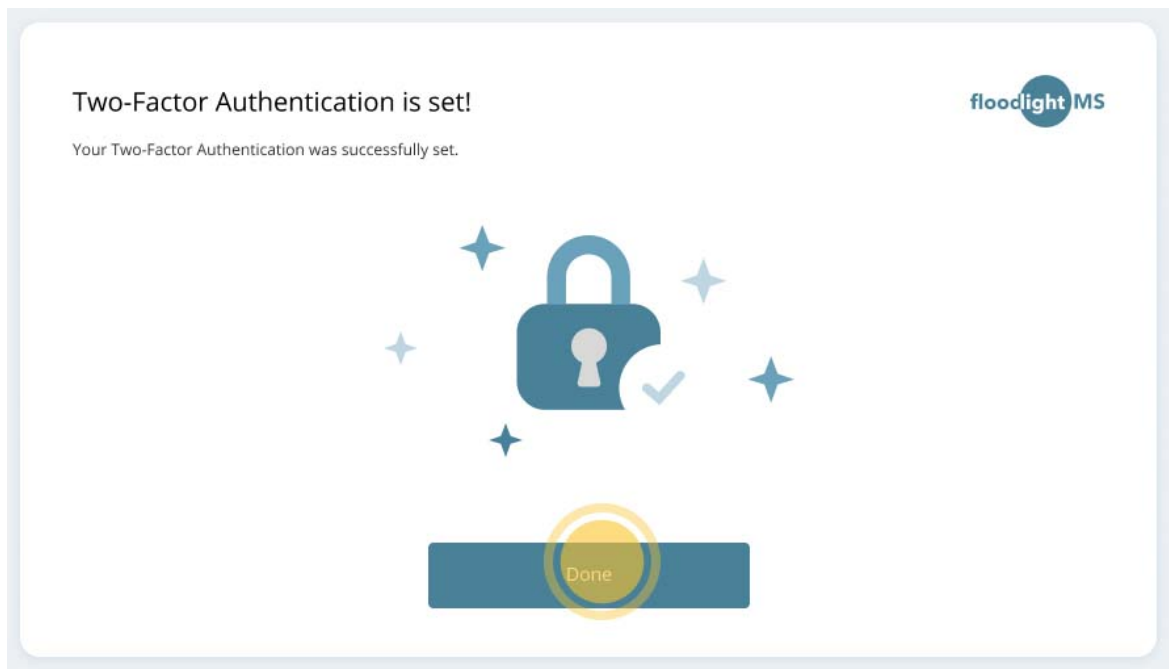
Please check your mobile. We sent a code to (**)30.

Confirmation Code

123456

Back Resend Code Confirm

4. On the confirmation page, click **Done**.



Once signed in, you will see the main Floodlight MS Healthcare Professional's Portal page:

My Patients

Teams

Generate My Code

About

Help

My Settings

Exit

MY PATIENTS

Export data

Enroll new Patient

Search by first name, last name or birthdate

Name	Date of Birth	Gender	Connected Neurologist
John Doe	00/00/0000	Male	Me
Aspen Satanton	00/00/0000	Female	Dr. Jakob Lipshutz
Giana Aminoff	00/00/0000	Female	Me
Jaxson Geidt	00/00/0000	Male	Me
Alfredo Donin	00/00/0000	Male	Dr. Terry Vetrovs
Cheyenne Philips	00/00/0000	Female	Me
Abram Siphron	00/00/0000	Male	Me
Emerson Westervelt	00/00/0000	Male	Me

1 - 1 of 1

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Note


When you sign in for the first time, your patient list will be empty. Your patients will appear as they sign up for Floodlight MS using a unique sign-up code that you will provide to them. See [Enroll a new patient \(on page 14\)](#).

2.4 Update your Profile

Before you generate the sign-up code for your patients, you will need to update your user profile in the Floodlight MS Healthcare Professional's Portal. This information is used by the Floodlight MS Mobile Application to display your details to your patients when they try to connect to their provider from the mobile app.

To update your profile:



1. Click  on the navigation bar on the left.
2. On the **My Profile Information** page, add or update the following information:
 - **First Name**
 - **Last Name**
 - **Email**
 - **Phone Number**
3. Click **Save**.

2.5 Navigate the Portal

You will find the **Portal Navigation Panel** on the left side of the screen. You can use that panel to navigate to the different sections of the portal.



A

View your active Floodlight MS Mobile Application PATIENT LIST and review each patient's Floodlight MS Mobile Application Data.

B

View and manage the Care Teams that you own or to which you belong.

C

Generate and print your Provider QR and sign-up code. Your patients need this code to connect with you as part of the sign-up process for the Floodlight MS Mobile Application.

D

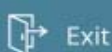
Review the Labeling information for Floodlight MS Healthcare Professional's Portal.

E

Get Floodlight MS Healthcare Professional's Portal support information and access this user manual.

F

View and update your profile or change your password. Your profile information provides the physician name that appears on the Floodlight MS Mobile Application when your patients use your sign-up code to connect with you as part of their sign-up process.

G

Log out of the Floodlight MS Healthcare Professional's Portal.

2.6 Enroll a new patient

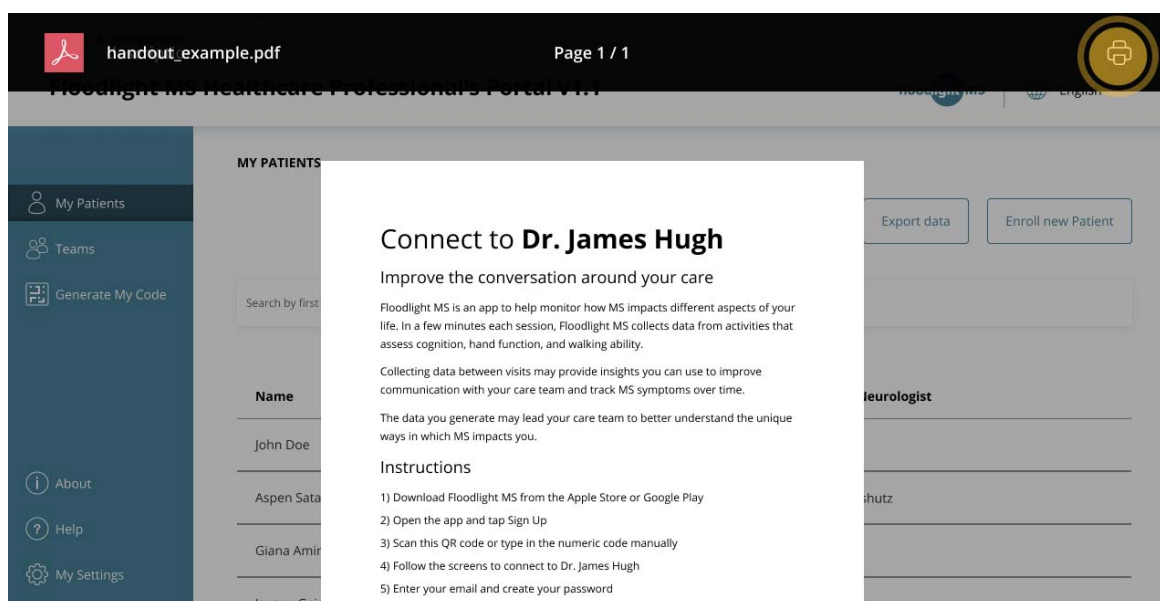
You can enroll a new patient by providing them with your sign-up code. This code will allow your patients to link their account to yours so you can view their Floodlight MS data directly

from the portal. You can either email this code to your patients or provide them with a printed copy.

To enroll a new patient:



1. Click **Generate My Code** on the **Portal Navigation Panel** to generate your unique sign-up code.
2. Print the handout that appears on the screen or save it in your preferred format.



Note: This provider-specific Floodlight MS sign-up code can be generated on-demand, whenever you enroll a new patient or if your patient needs replacement codes.

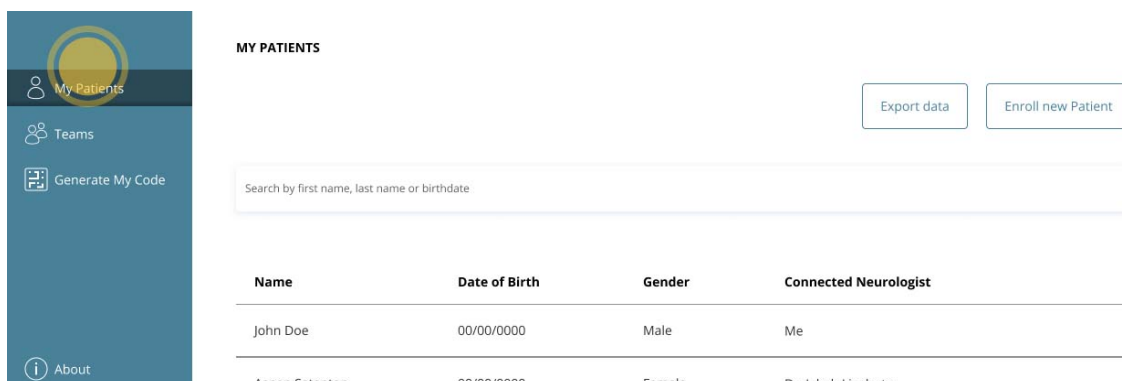
3. Share the print out with your patient or email them a copy.

2.7 Locate a Patient's record

Once your patients have successfully signed-up for Floodlight MS, you will be able to view the data collected through the app directly from the portal.

To locate a patient's record:

1. Click the **My Patients** icon if you are not already on the **My Patients List** page.



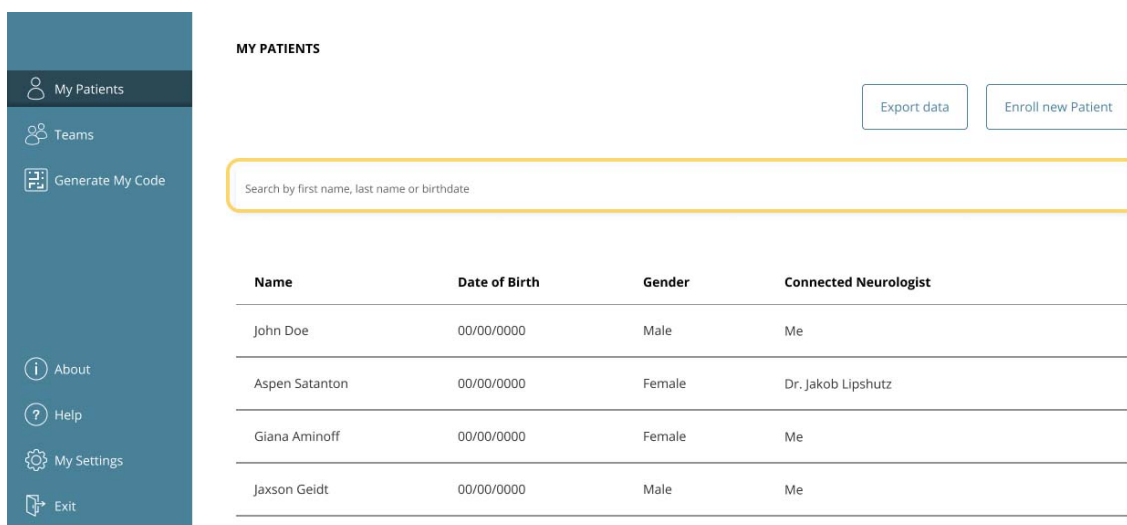
MY PATIENTS

Export data Enroll new Patient

Search by first name, last name or birthdate

Name	Date of Birth	Gender	Connected Neurologist
John Doe	00/00/0000	Male	Me
Aspen Satanton	00/00/0000	Female	Dr. Jakob Lipshutz

2. Start entering the patient's last name in the search box.



MY PATIENTS

Export data Enroll new Patient

Search by first name, last name or birthdate

Name	Date of Birth	Gender	Connected Neurologist
John Doe	00/00/0000	Male	Me
Aspen Satanton	00/00/0000	Female	Dr. Jakob Lipshutz
Giana Aminoff	00/00/0000	Female	Me
Jaxson Geidt	00/00/0000	Male	Me

3. If multiple patient's match your search criteria, scroll up/down the list of patients until you find the correct patient.

4. Click the record of the correct patient to display their data on the screen.

The screenshot displays the 'MY PATIENTS' section of a healthcare portal. On the left is a dark blue sidebar with navigation links: 'My Patients' (selected), 'Teams', 'Generate My Code', 'About', 'Help', 'My Settings', and 'Exit'. The main content area has a title 'MY PATIENTS' and two buttons: 'Export Data' and 'Enroll new Patient'. Below these is a search bar containing the letter 'J'. A table lists three patients. The first row, for 'John Doe', is highlighted in dark blue, and the 'Male' entry in the 'Gender' column is circled in yellow. The other two rows are for 'Jaxson Geidt' and 'Jakob Westervelt', both with 'Male' in the 'Gender' column. At the bottom right, there is a pagination indicator '1 - 1 of 1' and navigation arrows.

Name	Date of Birth	Gender	Connected Neurologist
John Doe	00/00/0000	Male	Me
Jaxson Geidt	00/00/0000	Male	Dr. Jakob Lipshutz
Jakob Westervelt	00/00/0000	Male	Dr. Jakob Lipshutz

3 Build your Care Team

As a Neurologist, you can build a Care Team of supporting staff members of your clinic to effectively meet the needs of your patients. You can assign different roles and permissions to the members of your Team to help them work efficiently and to maintain the privacy of your patient's data.

3.1 Add a Care Team Member

You can add members of your staff as Care Team members on the Floodlight MS Healthcare Professional's Portal to help you to effectively care for your patients.

To get started, we recommend that you add a Clinical Admin as the first Team member who can then help you set up the rest of your Team and manage patients.

To add a Team member:

1. Click **Teams** on the navigation bar on the left.
2. Click **Invite Member** on the top-right corner of the screen.
3. In the **Invite Member** form:
 - a. Enter the email of the Team member that you want to invite to your Care Team.
 - b. Select the User Role for this Team member. You can select one of the following options:
 - **Viewer:** Can view and export patient data
 - **Clinical Admin:** Can view and export patient data and add, edit, or remove Team members.
 - c. Click **Invite**.

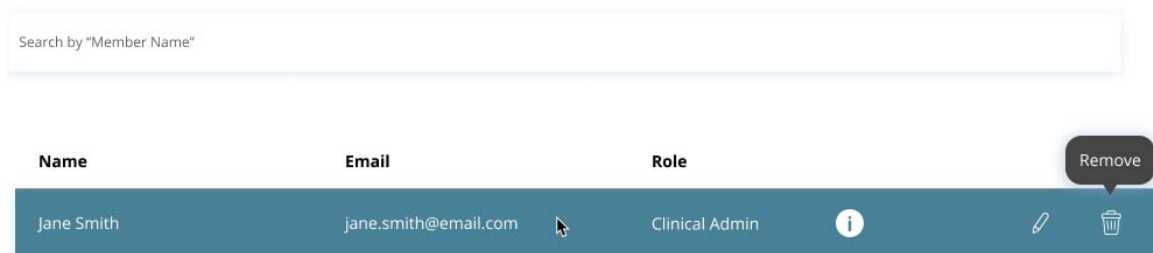
Once added, the Team members are listed on the **My Team** tab. From here you can edit or remove the details of your Team members.

3.2 Remove a Care Team Member

As a Team Owner or a Clinical Admin, you can remove members of your Care Team that are no longer a part of your Team. This is an important step to maintain the integrity of your patient data.

To remove a Team member:

1. Click **Teams** on the navigation bar on the left.
2. On the **My Team** tab, select the Team member that you want to remove from your Team.
3. Click the **Remove** icon on the right, as shown below:



4. In the **Remove Member** form, click **Remove** to confirm.

You will see a confirmation pop-up on the bottom-right corner of your screen and the Team member will no longer be listed under the **My Team** tab.

4 Manage Care Teams

In addition to setting up your own Care Team, you can request the Owners or Clinical Admins of other Care Teams to add you as a Team member. This allows you to be a part of multiple Teams in your clinic.

4.1 Join a Care Team

Floodlight MS Healthcare Professional's Portal allows you to be a part of multiple Care Teams at your clinic. To join a Care Team, you can request the Owner or the Clinical Admin of the Care Team to add you as a Team member.

The **Other Teams** tab displays all the teams to which you belong either as a Viewer or a Clinical Admin.

To join a Team:

1. Ask a Team Owner or a Clinical Admin to invite you to join their Team.
2. Once you are a part of a team, you can view the details on the **Teams** tab.

You can view all the Care Teams that you are a part of and even leave a Team.

4.2 View your Care Teams

Once you join a Team, you can see these Teams under the **Other Teams** tab.

To view your Other Teams:

1. Click **Teams** on the navigation bar on the left.
2. Click **Other Teams**.

Your **Other Teams** are listed on this tab.

Search by "Team Name"

Team
<div style="background-color: #2c5e8a; color: white; padding: 5px; display: flex; justify-content: space-between; align-items: center;"> Dr. Lexi Hertz Team ⌵ </div>

4.3 Leave a Care Team

You can leave any of the Care Teams at any point. Once you leave a Team, you will no longer have access to the patient data associated with that Team.

To leave a Team:

1. Click **Teams** on the navigation bar on the left.
2. Click **Other Teams**.
3. Search or select the Team you want to leave.
4. Click the **Leave Team** icon to the right of the Team name, as shown below:







5. In the **Leave Team** confirmation form, click **Leave**.

You will see a confirmation pop-up on the bottom-right corner of your screen and the Team will no longer be listed under the **Other Teams** tab.

5 Review a patient record

There are **4 activity assessment categories** that you can review for each patient:

- **Journal**  : Shows your patient's responses to the **Daily Status** and **Symptom Tracker** surveys related to their emotional and physical well being. See [Review the Journal section](#) (on page 22).
- **Cognition**  : Shows your patient's data collected through the **Match the Symbol** activity. See [Review the Cognition section](#) (on page 26).
- **Hand function**  : Shows your patient's data collected through the **Draw a Shape** and **Pinch a Tomato** activity. See [Review the Hand Function section](#) (on page 27).
- **Walking**  : Shows your patient's data collected through the **U-Turn** activity. See [Review the Walking section](#) (on page 29).

Notes

- For further details on the individual activities, refer to the Floodlight MS Mobile Application User Manual.
- The Floodlight MS Mobile Application allows patients to share their results with you in order to improve the conversation at their next visit.
- The data from these activities provide you additional information on your patient's MS state and progression to help you assess any next steps.

For all charts except those in the **Journal** section, you can enable the Trend line to view the trends in your patient's data. For more information, see [Enable Trend line](#) (on page 30).

5.1 Review the Journal section

Your patients can self-report their mental and physical state (**Daily Status**) as well as symptoms they experience (**Symptom Tracker**) using the Floodlight MS Mobile Application.

The **Journal** section summarizes your patient's self-reported data and may help to improve your conversation with your patient during their next visit.

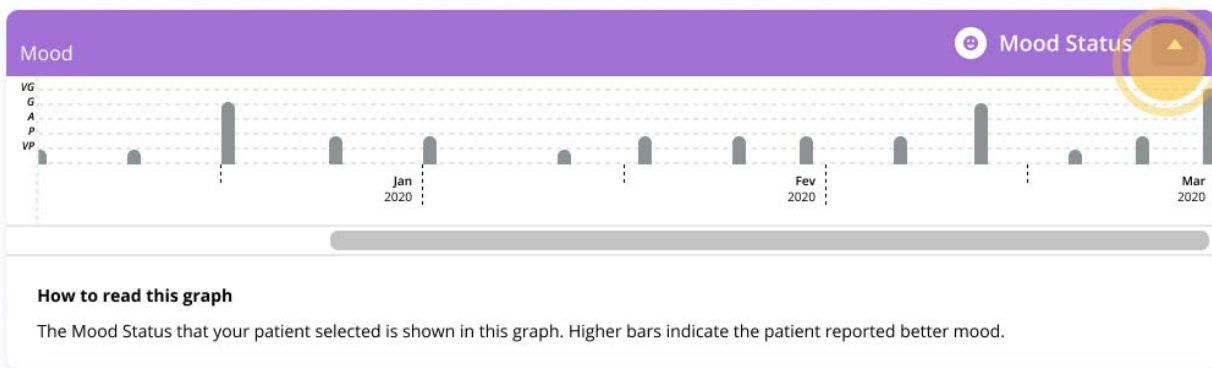
5.1.1 Understand the Mood Status chart

The **Mood Status** chart displays your patient's self-reported mood (y-axis) over time (x-axis).

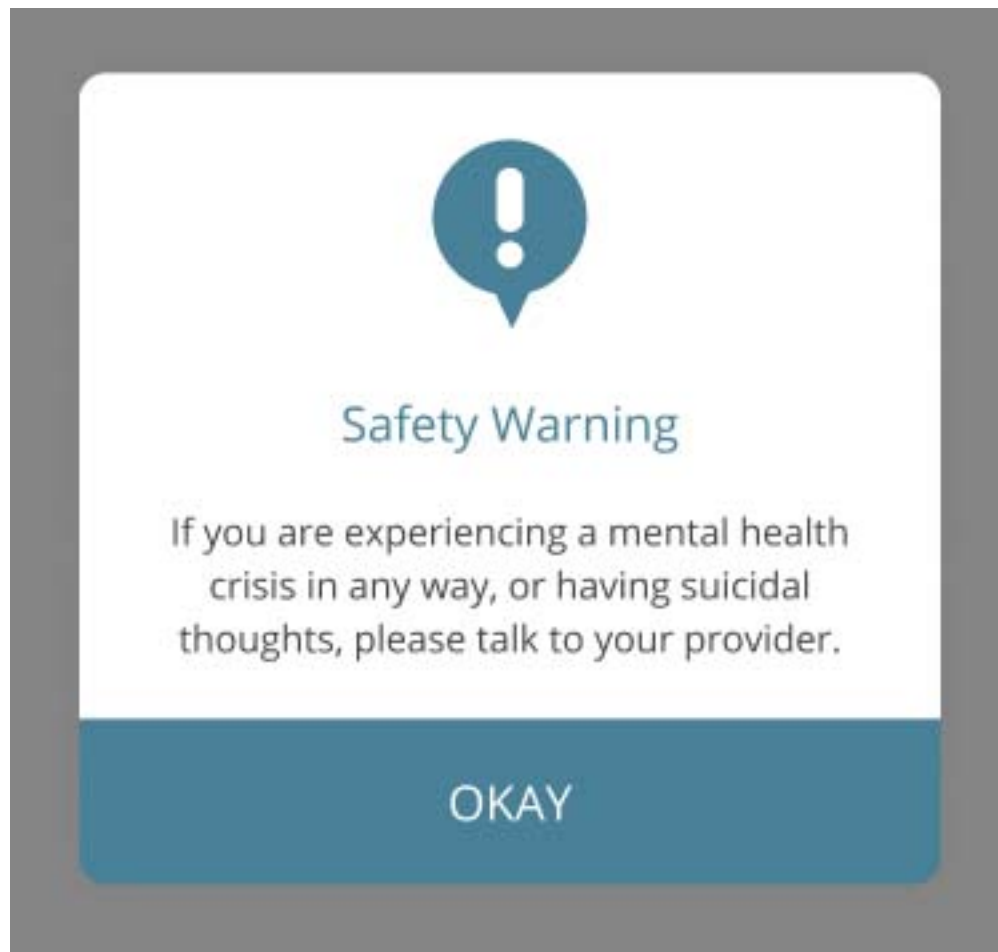
The higher the mood rating, the more positive mental state that patient is experiencing. Your patient reports their mood using a 5-point scale ranging from Very Poor (reported as VP on the y-axis) to Very Good (reported as VG on the y-axis). The five options offered to the patients are:

- Very Good (VG)
- Good (G)
- Average (A)
- Poor (P)
- Very Poor (VP)

For additional details, click the **Details** button to expand the details section of the chart.



Note: If your patient has noted that they have experienced any depression recently, they will see the following **Safety Warning** highlighting to talk to their provider.

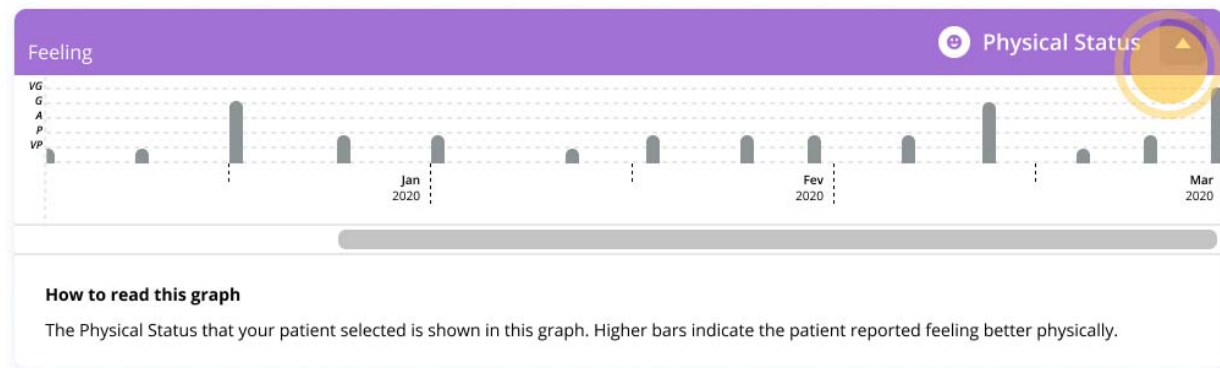


5.1.2 Understand the Physical Status chart

The **Physical Status** chart displays your patient's self-reported physical state (y-axis) over time (x-axis). The higher the feeling rating, the more positive physical state that patient is experiencing. Your patient reports their physical state using a 5-point scale ranging from Very Poor (reported as VP on the y-axis) to Very Good (reported as VG on the y-axis). The five options offered to the patients are:

- Very Good (VG)
- Good (G)
- Average (A)
- Poor (P)
- Very Poor (VP)

For additional details, click the **Details** button to expand the details section of the chart.



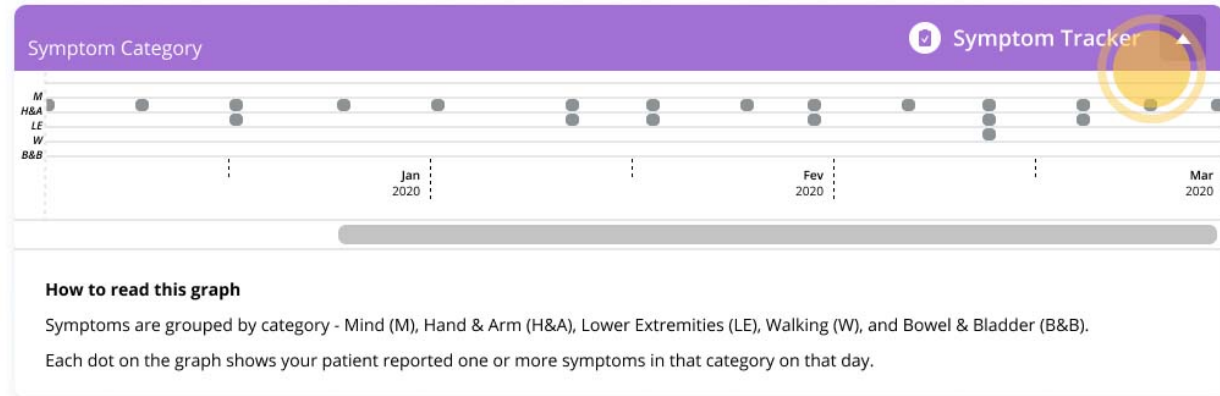
5.1.3 Understand the Symptom Tracker chart

The **Symptom Tracker** chart displays your patient's self-reported symptoms by categories (y-axis) over time (x-axis). The more dots per day, the more symptoms they are experiencing.

The following table displays the symptom categories represented along the y-axis of the chart.

Category	Description
Mind (M)	Records whether or not the patient has experienced attention deficit, memory loss, brain 'fog' sensation, mental fatigue or none of the above in the past two weeks.
Hand & Arm (H&A)	Records whether or not the patient has experienced sensory disturbance, muscle weakness, clumsiness, muscular spasm or none of the above in the past two weeks.
Lower Extremities (LE)	Records whether or not the patient has experienced sensory disturbance, muscle weakness, clumsiness, pain or none of the above in the past two weeks.
Walking (W)	Records whether or not that patient has experienced trouble walking, lack of balance, walking fatigue or none of the above in the past two weeks
Bowel and Bladder (B&B)	Records whether or not that patient has experienced incontinence, bladder/urinary problems, constipation or none of the above in the past two weeks.

For additional details, click the **Details** button to expand the details section of the chart.



5.2 Review the Cognition section

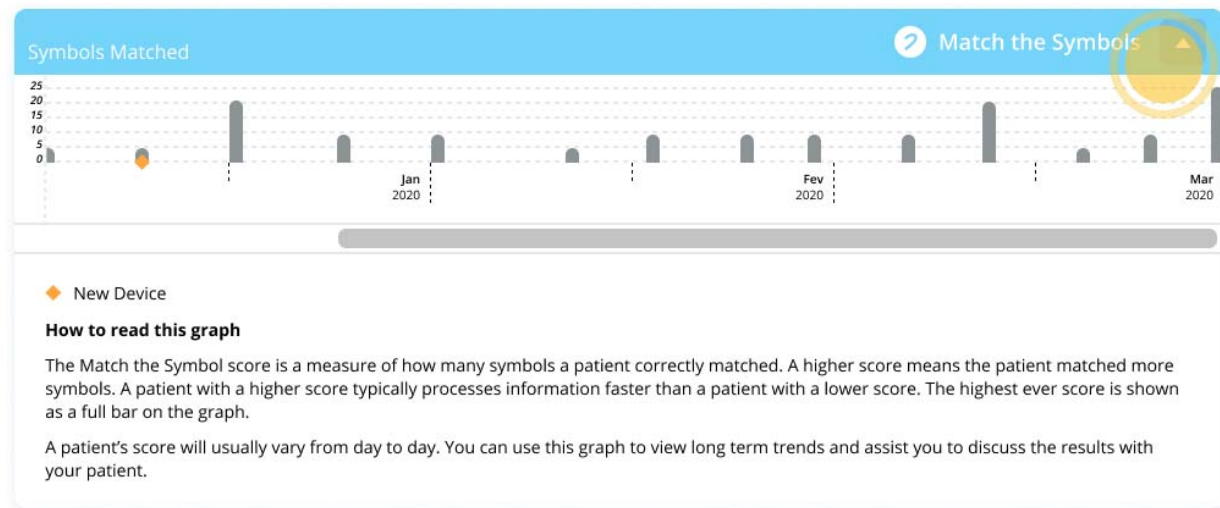
Your patients will use the Floodlight MS Mobile Application to perform matching activities which objectively measure their cognition. The **Cognition** section summarizes your patient's cognition data collected through these activities.

5.2.1 Understand the Match the Symbols chart

The **Match the Symbols** chart displays how many symbol/digit pairs your patient matched in 90-seconds (y-axis) over time (x-axis). When reading this chart, an increase indicates that your patient was able to match more symbol/digit pairs. A decrease indicates that your patient was able to match fewer symbols/digits pairs.

The highest ever score for a patient is shown as a full bar on the graph. To see the long term trends for your patient, enable trend line for the charts. For more information, see [Enable Trend line \(on page 30\)](#).

For additional details, click the **Details** button to expand the details section of the chart.



Refer to the **Floodlight MS Cognitive Test User Manual** for further details on the activity.

5.3 Review the Hand Function section

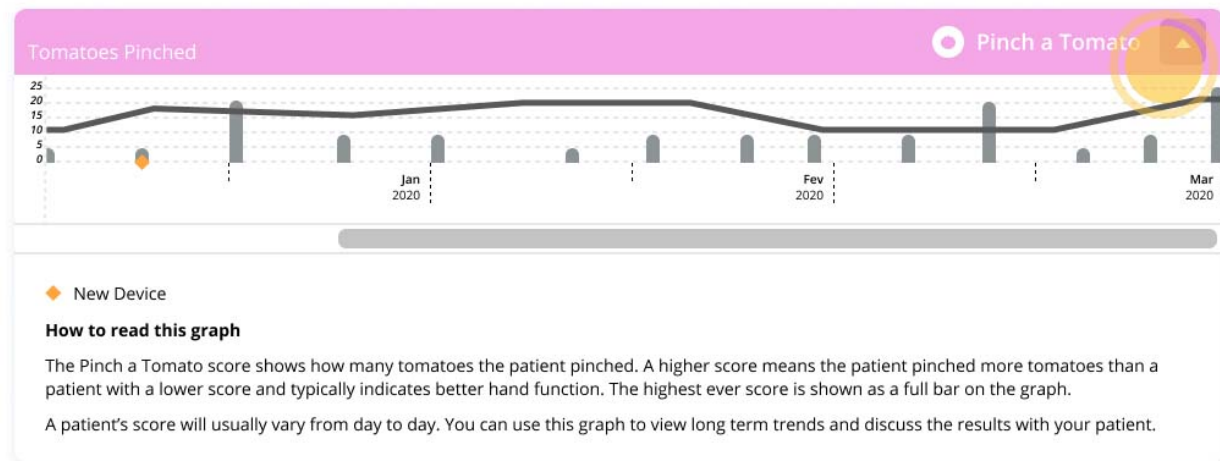
Your patients will use the Floodlight MS Mobile Application to perform two activities which objectively measure their hand function over time in both hands. The **Hand Function** section summarizes your patient's hand motor function data collected through these activities.

5.3.1 Understand the Pinch a Tomato chart

This activity measures the number of tomatoes pinched (y-axis) over time (x-axis). When reading this chart, a higher score means the patient pinched more tomatoes and took less time between pinch attempts. A lower score indicates that the patient pinched less tomatoes and took more time between pinch attempts. A higher score typically indicates better hand function.

The highest ever score for a patient is shown as a full bar on the graph. To see the long term trends for your patient, enable trend line for the charts. For more information, see [Enable Trend line](#) (on page 30).

For additional details, click the **Details** button to expand the details section of the chart.



Your patients will require some time to get comfortable with the activity. To successfully pinch a tomato, they must:

- Use only the thumb and index finger to pinch the tomato being careful not to touch the screen with another part of their hand.
- Start the pinch with their thumb and index finger wide apart (a little over 1 inch apart).
- Try to keep the tomato centered between their thumb and index finger while they pinch.
- Only move their thumb and index finger toward each other.

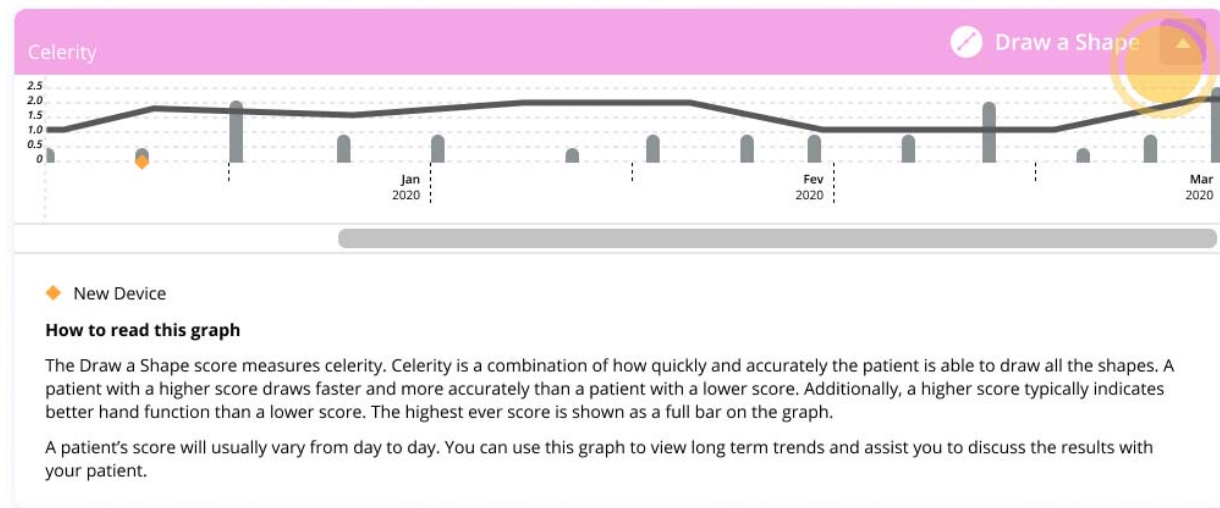
Refer to the **Floodlight MS Pinching Test User Manual** for further details on this activity.

5.3.2 Understand the Draw a Shape chart

The **Draw a Shape** chart displays your patient's overall mean celerity (y-axis) over time (x-axis). The overall mean celerity is a ratio of accuracy over speed. When reading this chart, an increase indicates that the patient drew shapes more accurately and more quickly on average. A decrease indicates that the patient drew the shapes less accurately and more slowly on average. A higher score typically indicates better hand function.

The highest ever score for a patient is shown as a full bar on the graph. To see the long term trends for your patient, enable trend line for the charts. For more information, see [Enable Trend line](#) (on page 30).

For additional details, click the **Details** button to expand the details section of the chart.



Refer to the **Floodlight MS Draw a Shape User Manual** for further details on this activity.

5.4 Review the Walking section

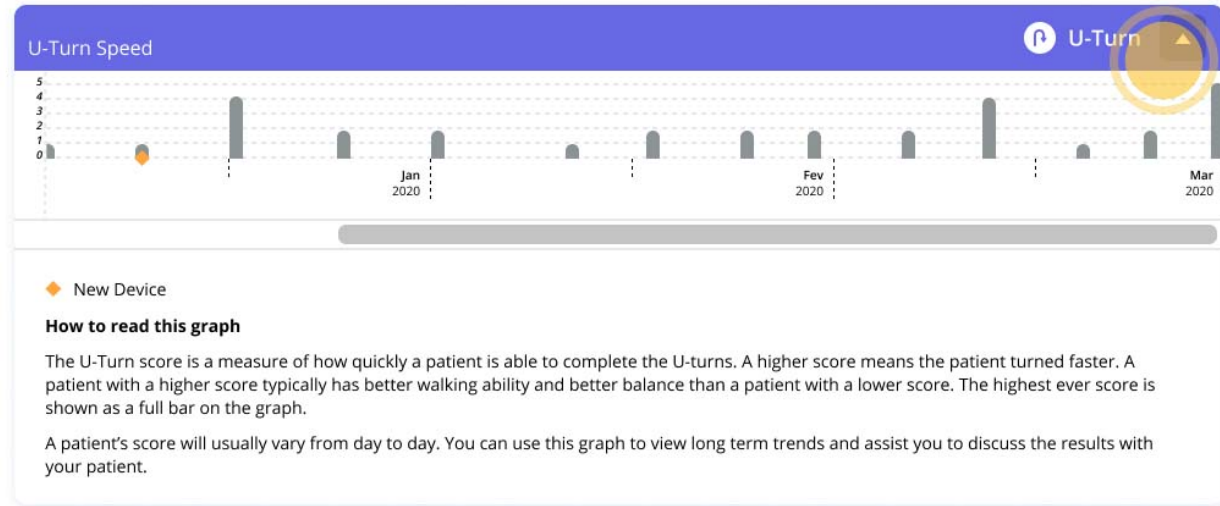
Your patient will use the Floodlight MS Mobile Application to perform a walking activity that objectively measures their gait. The Walking section summarizes your patient's walking ability data collected through this activity.

5.4.1 Understand the U-Turn chart

The U-Turn chart displays the median U-Turn Speed (y-axis) achieved by your patient over time (x-axis). When reading this chart, an increase indicates that the patient is able to turn more quickly which typically indicates better walking ability and balance. A decrease indicates that the patient needs more time to complete a u-turn.

The highest ever score for a patient is shown as a full bar on the graph. To see the long term trends for your patient, enable trend line for the charts. For more information, see [Enable Trend line \(on page 30\)](#).

For additional details, click the **Details** button to expand the details section of the chart.

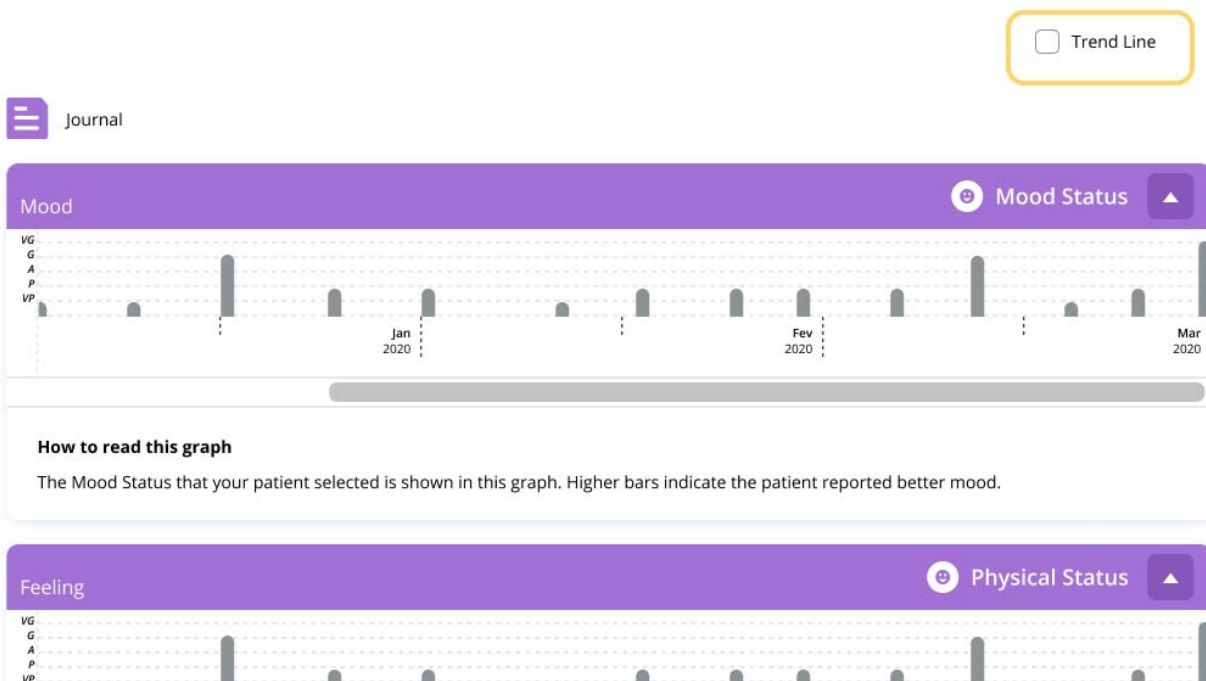


Refer to the **Floodlight MS U Turn Test User Manual** for further details on this activity.

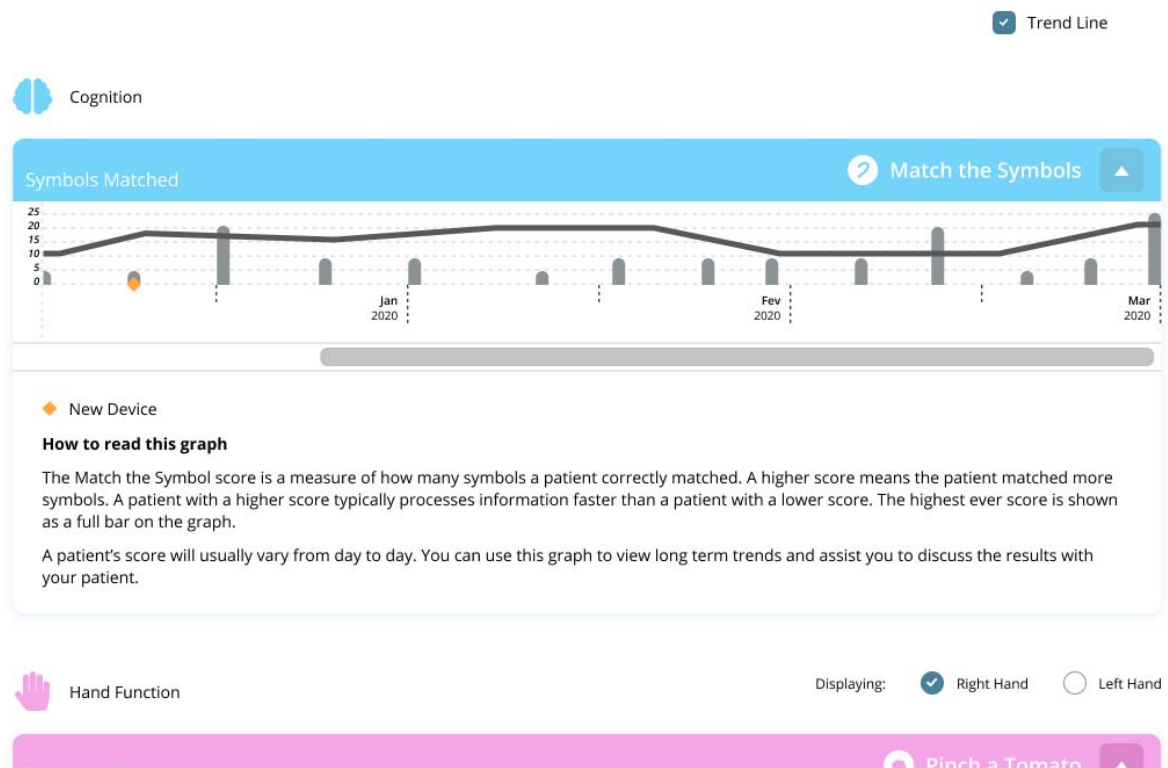
5.5 Enable Trend line

You can choose to display the trend line to help you visualize trends in your patient's data. Floodlight MS Healthcare Professional's Portal displays a trend line for all the charts except for those under the **Journal** section.

To enable the trend line for your patient's charts, click to select the **Trend Line** check box on your patient's data page.



The charts under all sections, except **Journal**, now show a trend line.



To remove the trend line, click to clear the **Trend Line** check box on your patient's data page.

5.6 Export Patient Data

Once your patients have successfully enrolled and collected data using the Floodlight MS Mobile Application, you may need to export this data to either share with your Team or to integrate with any third-party tools you may use. From the Floodlight MS Healthcare Professional's Portal, you can export a patient's data as a CSV file.

To export a patient's data:

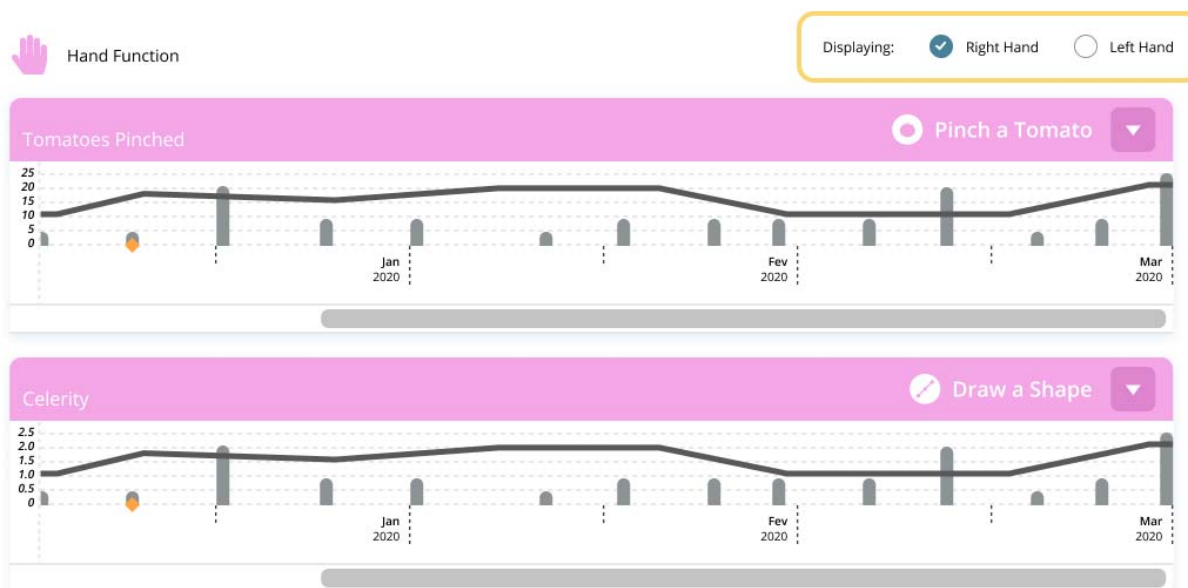
1. Search for and select the patient record from your patient list.
2. Click **Export data** at the top right corner of the screen.
3. Select the **Date Range** for the data that you want to export. You can select one of the following options:
 - a. Last 6 Months
 - b. All Time

Keep in mind that if the patient has a lot of data, the CSV file may be large and take some time to generate.

4. Click **Export**.

5.7 View data for the Left/Right hand

Activities measuring hand motor functions are completed with both the right and the left hands. You can switch between the data for the left and right hand by clicking on the toggle at the top of the **Hand Function** section.



6 Frequently Asked Questions (FAQ's)

6.1 What web browsers can I use with the Floodlight MS Portal?

You can use the following web browsers to access the Floodlight MS Healthcare Professional's Portal:

- Google Chrome, version 87 or later
- Apple Safari, version 10 or later
- Microsoft Internet Explorer, version 11
- Microsoft Edge, version 85.0.564.44 or later
- Mozilla Firefox, version 80.0.1

JavaScript must be enabled to use this Floodlight MS Healthcare Professional's Portal Help Center.

6.2 Why is my patient not on the Patient List?

Patients that have signed-up for the Floodlight MS Mobile Application using your unique sign-up code and completed their profile will appear in your Patient List. Patients will not appear in your patient list if they have not completed their profile since their first name, last name and date of birth is needed for you to locate their record.

6.3 Where do I find more information about the Floodlight MS Mobile Application my patients will be using?

You can refer to the **Floodlight MS Mobile Application User Manual**. If you wish to learn more about the Floodlight MS Mobile Application, you can download the app yourself from the **App Store** or the **Google Play Store**.

You can also contact your local Roche representative for additional information. See [Support \(on page 38\)](#).

6.4 How can I join the Floodlight MS program?

Please contact your local Roche representative if you are interested in exploring how the


Floodlight MS solution can benefit your patients.

6.5 How do I change my password?


You can easily change your password for the Floodlight MS Healthcare Professional's Portal from the **MY SETTINGS** page.

To change your password:



1. Click  on the navigation bar on the left.
2. On the **MY SETTINGS** page, in the **Change Password** section:
 - a. Enter the Current Password for your account.
 - b. Enter a **New Password** for your account.
 - c. Re-enter the new password in the **Confirm New Password** field.
 - d. Click **Save Password**.

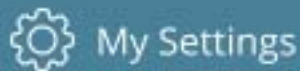


3. Click  to log out from the portal.
4. Log in again using your new password.

6.6 How do I disable Two-Factor Authentication for my account?

From the **MY SETTINGS** page, you can enable or disable two-factor authentication for your account at any time.

To disable two-factor authentication for your account:



1. Click  on the navigation bar on the left.

- On the **MY SETTINGS** page, in the **Two-Factor Authentication** section, click **Disable**.

MY SETTINGS

My General Information

First Name

James

Last Name

Hugh

Email

jameshugh@email.com

Phone Number

+1 831-203-2030

Save

Two-Factor Authentication

Two-Factor Authentication adds an extra layer of security to your account. Upon log in you will be asked to enter your credentials and an additional code will be sent to your mobile phone.

Disable

- Click **Disable** again in the confirmation dialog.

Disable Two-Factor Authentication

Are you sure you want to disable Two-Factor Authentication?

Cancel

Disable

4. Two-factor authentication is disabled for your account and you receive a confirmation message, as shown below:

The screenshot displays the 'MY SETTINGS' interface. On the left is a dark blue sidebar with navigation links: 'My Patients', 'Teams', 'Generate My Code', 'About', 'Help', 'My Settings' (highlighted), and 'Exit'. The main content area is white and divided into two sections. The first section, 'My General Information', contains input fields for 'First Name' (James), 'Last Name' (Hugh), 'Email' (jameshugh@email.com), and 'Phone Number', with a 'Save' button below. The second section, 'Two-Factor Authentication', includes a description of the feature and an 'Enable' button. A yellow-bordered notification box on the right contains the message: 'Two-Factor Authentication disabled. Two-Factor Authentication was successfully disabled.'

MY SETTINGS

My General Information

First Name: James

Last Name: Hugh

Email: jameshugh@email.com

Phone Number:

Save

Two-Factor Authentication

Two-Factor Authentication adds an extra layer of security to your account. Upon log in you will be asked to enter your credentials and an additional code will be sent to your mobile phone.

Enable

Two-Factor Authentication disabled
Two-Factor Authentication was successfully disabled.

7 Support

If you face any problem using the Floodlight MS Healthcare Professional's Portal, you can contact us at any time.

- **By Email:**

- **Finland** - floodlight_support.fi@roche.com
- **Germany** - grenzach.support_floodlight@roche.com
- **Italy** - italy.floodlightms@roche.com
- **Portugal** - floodlightms_support.pt@roche.com
- **USA** - FloodlightMS_support.us@gene.com

- **By Phone:**

- **Finland** - 080002662
- **Germany** - 0800 4268426
- **Italy** - 800 098 389
- **Portugal** - 351 800 910 428
- **USA** - 888-455-8668 (888-ILLUMN8)

8 Appendix A

8.1 Open Source Software

The following table lists the Open Source software used as part of the Floodlight MS Healthcare Professional's Portal.

- Library=commons-lang3-3.11.jar
 - Version=3.11
 - License=Apache 2.0
 - Link=<https://www.apache.org/licenses/LICENSE-2.0>
- Library=vertx-kafka-client-3.9.4.jar
 - Version=3.9.4
 - License=Apache 2.0, Eclipse 1.0
 - Link=<https://www.apache.org/licenses/LICENSE-2.0>
 - <https://www.eclipse.org/legal/epl-v10.html>
- Library=vertx-core-3.9.4.jar
 - Version=3.9.4
 - License=Apache 2.0, Eclipse 2.0
 - Link=<https://www.apache.org/licenses/LICENSE-2.0>
 - <https://www.eclipse.org/legal/epl-2.0/>
- Library=vertx-web-3.9.4.jar
 - Version=3.9.4
 - License=Apache 2.0, Eclipse 2.0
 - Link=<https://www.apache.org/licenses/LICENSE-2.0>
 - <https://www.eclipse.org/legal/epl-2.0/>
- Library=logback-classic-1.2.3.jar
 - Version=1.2.3
 - License=Eclipse 1.0, LGPL 2.1
 - Link=<https://opensource.org/licenses/EPL-1.0>
 - <https://www.gnu.org/licenses/old-licenses/lgpl-2.1.en.html>
- Library=java-jwt-3.11.0.jar

- Version=3.11.0
 - License=MIT
 - Link=<https://opensource.org/licenses/MIT>
- Library=commons-lang-2.6.jar
 - Version=2.6
 - License=Apache 2.0
 - Link=<https://www.apache.org/licenses/LICENSE-2.0>
- Library=simpleclient_hotspot-0.9.0.jar
 - Version=0.9.0
 - License=Apache 2.0
 - Link=<https://opensource.org/licenses/ISC>
- Library=simpleclient_dropwizard-0.9.0.jar
 - Version=0.9.0
 - License=Apache 2.0
 - Link=<https://www.apache.org/licenses/LICENSE-2.0>
- Library=vertx-config-3.9.4.jar
 - Version=3.9.4
 - License=Apache 2.0
 - Link=<https://opensource.org/licenses/MIT>
 - <https://www.apache.org/licenses/LICENSE-2.0>
- Library=aws-java-sdk-cognitoidp-1.11.908.jar
 - Version=1.11.908
 - License=Apache 2.0
 - Link=<https://www.apache.org/licenses/LICENSE-2.0>
- Library=simpleclient_vertx-0.9.0.jar
 - Version=0.9.0
 - License=Apache 2.0
 - Link=<https://www.apache.org/licenses/LICENSE-2.0>
- Library=vertx-web-client-3.9.4.jar
 - Version=3.9.4
 - License=Apache 2.0, Eclipse 1.0
 - Link=<https://www.apache.org/licenses/LICENSE-2.0>

- <https://www.eclipse.org/legal/epl-v10.html>
- Library=vertx-web-3.9.4.jar
 - Version=3.9.4
 - License=Apache 2.0, Eclipse 2.0
 - Link=<https://www.apache.org/licenses/LICENSE-2.0>
 - <https://www.eclipse.org/legal/epl-2.0/>
- Library=oval-1.90.jar
 - Version=1.9
 - License=Eclipse 1.0
 - Link=<https://opensource.org/licenses/EPL-1.0>
- Library=logback-classic-1.2.3.jar
 - Version=1.2.3
 - License=Eclipse 1.0, LGPL 2.1
 - Link=<https://opensource.org/licenses/EPL-1.0>
 - <https://www.gnu.org/licenses/old-licenses/lgpl-2.1.en.html>
- Library=jquery-3.4.1.min.js
 - Version=3.4.1
 - License=MIT
 - Link=<https://opensource.org/licenses/MIT>
- Library=browser-classes-1.0.1.tgz
 - Version=1.0.1
 - License=ISC
 - Link=<https://opensource.org/licenses/ISC>
- Library=jwt-decode-2.2.0.tgz
 - Version=2.2.0
 - License=MIT
 - Link=<https://opensource.org/licenses/MIT>
- Library=redux-thunk-2.3.0.tgz
 - Version=2.3.0
 - License=MIT
 - Link=<https://opensource.org/licenses/MIT>
- Library=classnames-2.2.6.tgz

- Version=2.2.6
- License=MIT
- Link=<https://opensource.org/licenses/MIT>
- Library=reselect-4.0.0.tgz
 - Version=4.0.0
 - License=MIT
 - Link=<https://opensource.org/licenses/MIT>
- Library=moment-2.24.0.tgz
 - Version=2.24.0
 - License=MIT
 - Link=<https://opensource.org/licenses/MIT>
- Library=bootstrap-4.4.1.tgz
 - Version=4.4.1
 - License=MIT
 - Link=<https://opensource.org/licenses/MIT>
- Library=react-fontawesome-0.1.8.tgz
 - Version=0.1.8
 - License=MIT
 - Link=<https://opensource.org/licenses/MIT>
- Library=react-hook-form-5.7.2.tgz
 - Version=5.7.2
 - License=MIT
 - Link=<https://opensource.org/licenses/MIT>
- Library=react-idle-timer-4.3.6.tgz
 - Version=4.3.6
 - License=MIT
 - Link=<https://opensource.org/licenses/MIT>
- Library=file-saver-2.0.5.tgz
 - Version=2.0.5
 - License=MIT
 - Link=<https://opensource.org/licenses/MIT>
- Library=react-table-7.4.1.tgz

- Version=7.4.1
- License=MIT
- Link=<https://opensource.org/licenses/MIT>