

# **User Manual**

# Floodlight MS Healthcare Professional's Portal

Solution to visualize your patient's Floodlight MS results over time

Software version: 1.0 | Document version 1.0



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# Contents

1 Overview	5
1.1 Intended Use	5
1.2 Privacy Notice	5
2 Get Started	6
2.1 Minimum Requirements	6
2.2 Log in for the first time	6
2.3 Enable Two-Factor Authentication	8
2.4 Update your Profile	
2.5 Navigate the Portal	11
2.6 Enroll a new patient	
2.7 Locate a Patient's record	13
3 Review a patient record	15
3.1 Review the Journal section	15
3.1.1 Understand the Mood Status chart	
3.1.2 Understand the Physical Status chart	17
3.1.3 Understand the Symptom Tracker chart	17
3.2 Review the Cognition section	18
3.2.1 Understand the Match the Symbols chart	
3.3 Review the Hand Function section	19
3.3.1 Understand the Pinch a Tomato chart	
3.3.2 Understand the Draw a Shape chart	
3.4 Review the Walking section	20
3.4.1 Understand the U-Turn chart	21
3.5 Enable Trend line	21
3.6 View data for the Left/Right hand	
4 Frequently Asked Questions (FAQ's)	23
4.1 What web browsers can I use with the Floodlight MS Portal?	23
4.2 Why is my patient not on the Patient List?	23

4.3 Where do I find more information about the Floodlight MS Mobile	
Application my patients will be using?	23
4.4 How can I join the Floodlight MS program?	23
4.5 How do I change my password?	24
4.6 How do I disable Two-Factor Authentication for my account?	24
4 Support	25
5 Appendix A	27
5.1 Open Source Software	27
5.1.1 Open source license notifications and licenses (For iOS)	27

# **1 Overview**

Welcome to the Floodlight MS Healthcare Professional's Portal!

The Floodlight MS solution may help improve conversations between you and your patient.

The Floodlight MS Mobile Application makes it easier for your patients to monitor their health overtime by interacting with the app for a few minutes each session. During these sessions, Floodlight MS collects data from activities that assess their cognition, hand function, and gait.

The data collected from your patients is shared with you via the Floodlight MS Healthcare Professional's Portal. This gives you an objective measurement of your patients' condition between visits and may provide you with insights on how multiple sclerosis (MS) uniquely affects them.

The Floodlight MS Healthcare Professional's Portal allows you to:

- View data collected by your patients using the Floodlight MS Mobile Application between clinic visits
- Review how MS impacts their cognition, hand function, and gait
- Improve the conversation around their care

#### **1.1 Intended Use**

The Floodlight Healthcare Professional's (HCP) Portal is intended to display the results of various assessments from the Floodlight Mobile Application per end-user and for several users over time. The HCP is solely responsible for interpreting the results.

#### **1.2 Privacy Notice**

Click here to review the Floodlight MS Healthcare Professional's Portal Privacy Notice.

# **2 Get Started**

You can use the Floodlight MS Healthcare Professional's Portal to enroll your patients into Floodlight MS, view their progress, and use the data that they collect to improve the conversation around their care.

#### **2.1 Minimum Requirements**

You can use the following web browsers to access the Floodlight MS Healthcare Professional's Portal:

- Google Chrome, version 87 or later
- Apple Safari, version 10 or later
- Microsoft Internet Explorer, version 11
- Microsoft Edge, version 85.0.564.44 or later
- Mozilla Firefox, version 80.0.1

JavaScript must be enabled to use this Floodlight MS Healthcare Professional's Portal Help Center.

#### 2.2 Log in for the first time

Before you get started with the Floodlight MS Healthcare Professional's Portal, you will have to set up your account. You will receive an email from Roche with a temporary password. Use this password to log in to the portal for the first time. After you log in using the temporary password, you will be asked to create a new password for your account.

#### Prerequisite

If you have not received an email from Roche containing your temporary password, please contact your system administrator or Roche at support@roche.com.

#### To log in for the first time:

1. Check your inbox for an email from Roche.



Note: The email containing your one-time password will have the subject **Welcome to** Floodlight MS! and come from no-reply@verificationemail.com.

2. Open a web browser on your laptop or desktop and go to https://us.floodlightms.com.

Floodli	ght MS Healthcare I	Professional's	Portal v1.0
Sign in Please enter your credentials			flood <mark>light</mark> MS
EMAIL		PASSWORD	
			FORGOT PASSWORD
	Sign i	In	

- 3. Enter your email address. This is the address where you received your one-time password.
- 4. Enter your one-time password.
- 5. Click Sign In.

Next, you will be asked to enter a new password of your choice for security reasons.

6. Type in your New Password.

7. Re-type your new password in the Confirm New Password field.



- 8. Click SAVE PASSWORD.
- 9. Click Done on the My Password Changed screen.

Security Alert
If you are using a shared workstation to view the Floodlight MS Healthcare Professional's
Portal, always use <b>Log Out</b> to close out your session.

#### 2.3 Enable Two-Factor Authentication

When you sign-up for the Floodlight MS Healthcare Professional's Portal, you can enable two-factor authentication for your account.

If you do not want to enable two-factor authentication at this time, click No, Thank You.

After you sign up, you can enable or disable two-factor authentication using the **My Settings** option on the navigation bar.

#### To enable two-factor authentication:

1. Enter your PHONE NUMBER and click Next.

Two-Factor asked to en turn this fea	Authenticatio ter your credu iture on and/	in adds an extra layer of seci entials and an additional coc or off on "Your Settings" in th	urity to your accou de will be sent to y he future.	nt. Upon log in you will be sur mobile phone. You can	
PHONE NUI	WBER				
+1	Ť	831-203-2030			
			_		

2. You will receive a confirmation code on the phone number provided in step 1.

3. Enter the **CONFIRMATION CODE** and click **Confirm** to complete the process.

Two-Factor Authentication		floodight MS
Please check your mobile. We sent a code to (++) ++++++30.		
CONFIRMATION CODE		
293840		
]		
Back	Resend Code	Confirm

4. On the confirmation page, click Done.

Two-Factor Authentication is set! Your Two-Factor Authentication was successfully set.	floodlightMS
+	+
Done	

Once signed in, you will see the main Floodlight MS Healthcare Professional's Portal page:

Rozve Possi     Koche possi     K      C      K coche postili	* *	± •
Floodlight MS	Healthcare Professional's Portal v1.0	flood table MS 🛞 English 🔹
	MY PATIENTS (22)	
Any Patients		٩
🔁 Generate My Code	(cc) 016, Clara 3/23/1993	
	HR Hogan, Ron Tarber1982	
	N Kairri, Jalon Sr18/1970	
() About () Help	Miller, Brooklyn 12/9/1984	
₿• eve	(MS) Miller, Steve 11/27/1991	
	Mitchell, Krystal 9/20/1988	
	SA Smith, Ana SV2SV1933	
	Territor, Peter 10/04/1982	

**Note:** When you sign in for the first time, your patient list will be empty. Your patients will appear as they sign up for Floodlight MS using a unique sign-up code that you will provide to them. See "Enroll a new patient" on page 12.

#### 2.4 Update your Profile

Before you generate the sign-up code for your patients, you will need to update your user profile in the Floodlight MS Healthcare Professional's Portal. This information is used by the Floodlight MS Mobile Application to display your details to your patients when they try to connect to their provider from the mobile app.

#### To update your profile:

- 1. Click
- {ဂ္ဂ်ိ} My Settings

on the navigation bar on the left.

- 2. On the **My Profile Information** page, add or update the following information:
  - First Name
  - Last Name
  - Email
  - Phone Number
- 3. Click Save.

### **2.5 Navigate the Portal**

You will find the **Portal Navigation Panel** on the left side of the screen. You can use that panel to navigate to the different sections of the portal.



View your active Floodlight MS Mobile Application PATIENT LIST and review each patient's Floodlight MS Mobile Application Data.



#### 2.6 Enroll a new patient

You can enroll a new patient by providing them with your sign-up code. This code will allow your patients to link their account to yours so you can view their Floodlight MS data directly from the portal.

#### To enroll a new patient:



on the Portal Navigation Panel to generate your

unique sign-up code.

2. Print the handout that appears on the screen or save it in your preferred format.



**Note:** This provider-specific Floodlight MS sign-up code can be generated on-demand, whenever you enroll a new patient or if your patient needs replacement codes.

3. Share the print out with your patient or email them a copy.

#### 2.7 Locate a Patient's record

Once your patients have successfully signed-up for Floodlight MS, you will be able to view the data collected through the app directly from the portal.

#### To locate a patient's record:

1. Click the **My Patients** icon if you are not already on the **My Patients List** page.

••• Insterioral	x +	
Floodlight MS	Healthcare Professional's Portal v1.0	floor(gap)MS
	MY PATIENTS (22)	
8 😎 🕫		٩
😸 Generate My Code	CC Cho, Clara 3/23/1995	
	Hitoper, Ron Toxiber1982	
	R Kanni, Jason Sri Britoro	
() About () Help	Miller, Brooklyn 12/9/1984	
[]+ 641	Miller, Sowe	
	Mitchel Invited	

2. Start entering the patient's last name in the search box.

Floodlight MS He	althcare Professional's Portal v1.0	Read and MS 🕀 English
	MY PATIENTS (22)	
My Patients		٩
Generate My Code My Settings	(cc) 0%6, Clara 3/23/1995	
	Hopper, Ron 10/04/1982	
	(N) Kasmi, Jason 5/18/1970	
About Help	Miller, Broaklyn 12/5/1984	
Exit	(MS) Miller, Sowe	

3. If multiple patient's match your search criteria, scroll up/down the list of patients until you find the correct patient.

4. Click the record of the correct patient to display their data on the screen.



# **3 Review a patient record**

There are 4 activity assessment categories that you can review for each patient:

• Journal = : Shows your patient's responses to the **Daily Status** and **Symptom** 

**Tracker** surveys related to their emotional and physical well being. See "Review the Journal section" below.

- Cognition : Shows your patient's data collected through the Match the Symbol activity. See "Review the Cognition section" on page 18.
- Hand function 🖑 : Shows your patient's data collected through the Draw a Shape

and Pinch a Tomato activity. See "Review the Hand Function section" on page 19.

• Walking S: Shows your patient's data collected through the U-Turn activity. See "Review the Walking section" on page 20.

Notes	
<ul> <li>For further details on the individual activities, refer to the Floodlight MS Mobile Application User Manual.</li> </ul>	
<ul> <li>The Floodlight MS Mobile Application allows patients to share their results with you in order to improve the conversation at their next visit.</li> </ul>	

• The data from these activities provide you additional information on your patient's MS state and progression to help you assess any next steps.

For all charts except those in the **Journal** section, you can enable the Trend line to view the trends in your patient's data. For more information, see "Enable Trend line" on page 21.

#### 3.1 Review the Journal section

Your patients can self-report their mental and physical state (**Daily Status**) as well as symptoms they experience (**Symptom Tracker**) using the Floodlight MS Mobile Application.

The **Journal** section summarizes your patient's self-reported data and may help to improve your conversation with your patient during their next visit.

#### 3.1.1 Understand the Mood Status chart

The **Mood Status** chart displays your patient's self-reported mood (y-axis) over time (x-axis). The higher the mood rating, the more positive mental state that patient is experiencing. Your patient reports their mood using a 5-point scale ranging from Very Poor (reported as VP on the y-axis) to Very Good (reported as VG on the y-axis). The five options offered to the patients are:

- Very Good (VG)
- Good (G)
- Average (A)
- Poor (P)
- Very Poor (VP)

For additional details, click the **Details** button to expand the details section of the chart.



**Note:** If your patient has noted that they have experienced any depression recently, they will see the following **Safety Warning** highlighting to talk to their provider.



#### 3.1.2 Understand the Physical Status chart

The **Physical Status** chart displays your patient's self-reported physical state (y-axis) over time (x-axis). The higher the feeling rating, the more positive physical state that patient is experiencing. Your patient reports their physical state using a 5-point scale ranging from Very Poor (reported as VP on the y-axis) to Very Good (reported as VG on the y-axis). The five options offered to the patients are:

- Very Good (VG)
- Good (G)
- Average (A)
- Poor (P)
- Very Poor (VP)

For additional details, click the **Details** button to expand the details section of the chart.



#### 3.1.3 Understand the Symptom Tracker chart

The **Symptom Tracker** chart displays your patient's self-reported symptoms by categories (y-axis) over time (x-axis). The more dots per day, the more symptoms they are experiencing.

The following table displays the symptom categories represented along the y-axis of the chart.

Category	Description
Mind (M)	Records whether or not the patient has experienced attention deficit, memory loss, brain 'fog' sensation, mental fatigue or none of the above in the past two weeks.
Hand & Arm (H&A)	Records whether or not the patient has experienced sensory disturbance, muscle weakness, clumsiness, muscular spasm or none of the above in the past two weeks.
Lower Extremities (LE)	Records whether or not the patient has experienced sensory disturbance, muscle weakness, clumsiness, pain or none of the above in the past two weeks.
Walking (W)	Records whether or not that patient has experienced trouble walking, lack of balance, walking fatigue or none of the above in the past two weeks
Bowel and Bladder (B&B)	Records whether or not that patient has experienced incontinence, bladder/urinary problems, constipation or none of the above in the past two weeks.

For additional details, click the **Details** button to expand the details section of the chart.



## 3.2 Review the Cognition section

Your patients will use the Floodlight MS Mobile Application to perform matching activities which objectively measure their cognition. The **Cognition** section summarizes your patient's cognition data collected through these activities.

#### 3.2.1 Understand the Match the Symbols chart

The **Match the Symbols** chart displays how many symbol/digit pairs your patient matched in 90-seconds (y-axis) over time (x-axis). When reading this chart, an increase indicates that your patient was able to match more symbol/digit pairs. A decrease indicates that your patient was able to match fewer symbols/digits pairs.

The highest ever score for a patient is shown as a full bar on the graph. To see the long term trends for your patient, enable trend line for the charts. For more information, see "Enable Trend line" on page 21.

For additional details, click the **Details** button to expand the details section of the chart.



Refer to the Floodlight MS Cognitive Test User Manual for further details on the activity.

#### **3.3 Review the Hand Function section**

Your patients will use the Floodlight MS Mobile Application to perform two activities which objectively measure their hand function over time in both hands. The **Hand Function** section summarizes your patient's hand motor function data collected through these activities.

#### 3.3.1 Understand the Pinch a Tomato chart

This activity measures the number of tomatoes pinched (y-axis) over time (x-axis). When reading this chart, a higher score means the patient pinched more tomatoes and took less time between pinch attempts. A lower score indicates that the patient pinched less tomatoes and took more time between pinch attempts. A higher score typically indicates better hand function.

The highest ever score for a patient is shown as a full bar on the graph. To see the long term trends for your patient, enable trend line for the charts. For more information, see "Enable Trend line" on page 21.

For additional details, click the **Details** button to expand the details section of the chart.



Your patients will require some time to get comfortable with the activity. To successfully pinch a tomato, they must:

- Use only the thumb and index finger to pinch the tomato being careful not to touch the screen with another part of their hand.
- Start the pinch with their thumb and index finger wide apart (a little over 1 inch apart).
- Try to keep the tomato centered between their thumb and index finger while they pinch.
- Only move their thumb and index finger toward each other.

Refer to the Floodlight MS Pinching Test User Manual for further details on this activity.

#### 3.3.2 Understand the Draw a Shape chart

The **Draw a Shape** chart displays your patient's overall mean celerity (y-axis) over time (xaxis). The overall mean celerity is a ratio of accuracy over speed. When reading this chart, an increase indicates that the patient drew shapes more accurately and more quickly on average. A decrease indicates that the patient drew the shapes less accurately and more slowly on average. A higher score typically indicates better hand function.

The highest ever score for a patient is shown as a full bar on the graph. To see the long term trends for your patient, enable trend line for the charts. For more information, see "Enable Trend line" on the next page.

For additional details, click the **Details** button to expand the details section of the chart.



Refer to the Floodlight MS Draw a Shape User Manual for further details on this activity.

#### 3.4 Review the Walking section

Your patient will use the Floodlight MS Mobile Application to perform two walking activities

which objectively measure their gait. The Walking section summarizes your patient's walking ability data collected through these activities.

#### 3.4.1 Understand the U-Turn chart

The U-Turn chart displays the median U-Turn Speed (y-axis) achieved by your patient over time (x-axis). When reading this chart, an increase indicates that the patient is able to turn more quickly which typically indicates better walking ability and balance. A decrease indicates that the patient needs more time to complete a u-turn.

The highest ever score for a patient is shown as a full bar on the graph. To see the long term trends for your patient, enable trend line for the charts. For more information, see "Enable Trend line" below.

For additional details, click the **Details** button to expand the details section of the chart.



Refer to the Floodlight MS U Turn Test User Manual for further details on this activity.

# 3.5 Enable Trend line

You can choose to display the trend line to help you visualize trends in your patient's data. Floodlight MS Healthcare Professional's Portal displays a trend line for all the charts except for those under the **Journal** section.

To enable the trend line for your patient's charts, click to select the **Trend Line** check box on your patient's data page.

s GO BACK TO MY PATIENTS LIST Krystal Mitchell's Dat	a			Trend	Line
journal					
Mood				Ø Mood Status	-
N0					
*	280		740 2020		Å
Feeling				Physical Status	•
		. 1		1	1
	jan 2020		Feb 2009		3



The charts under all sections, except **Journal**, now show a trend line.

To remove the trend line, click to clear the **Trend Line** check box on your patient's data page.

## 3.6 View data for the Left/Right hand

Activities measuring hand motor functions are completed with both the right and the left hands. You can switch between the data for the left and right hand by clicking on the toggle at the top of the **Hand Function** section.



# **4 Frequently Asked Questions (FAQ's)**

# 4.1 What web browsers can I use with the Floodlight MS

## **Portal?**

You can use the following web browsers to access the Floodlight MS Healthcare Professional's Portal:

- Google Chrome, version 87 or later
- Apple Safari, version 10 or later
- Microsoft Internet Explorer, version 11
- Microsoft Edge, version 85.0.564.44 or later
- Mozilla Firefox, version 80.0.1

JavaScript must be enabled to use this Floodlight MS Healthcare Professional's Portal Help Center.

# 4.2 Why is my patient not on the Patient List?

Patients that have signed-up for the Floodlight MS Mobile Application using your unique sign-up code and completed their profile will appear in your Patient List. Patients will not appear in your patient list if they have not completed their profile since their first name, last name and date of birth is needed for you to locate their record.

## 4.3 Where do I find more information about the Floodlight

## **MS Mobile Application my patients will be using?**

You can refer to the **Floodlight MS Mobile Application User Manual**. If you wish to learn more about the Floodlight MS Mobile Application, you can download the app yourself from the **App Store** or the **Google Play Store**.

You can also contact your local Roche representative for additional information. See **Support**.

# 4.4 How can I join the Floodlight MS program?

Please contact your local Roche representative if you are interested in exploring how the

Floodlight MS solution can benefit your patients.

#### 4.5 How do I change my password?

You can easily change your password for the Floodlight MS Healthcare Professional's Portal from the **MY SETTINGS** page.

#### To change your password:

1. Click

on the navigation bar on the left.

- 2. On the MY SETTINGS page, in the Change Password section:
  - a. Enter the Current Password for your account.
  - b. Enter a **New Password** for your account.
  - c. Re-enter the new password in the **Confirm New Password** field.
  - d. Click Save Password.

O My Settings



- 3. Click to log out from the portal.
- 4. Log in again using your new password.

## 4.6 How do I disable Two-Factor Authentication for my

#### account?

From the **MY SETTINGS** page, you can enable or disable two-factor authentication for your account at any time.

#### To disable two-factor authentication for your account:



2. On the **MY SETTINGS** page, in the **Two-Factor Authentication** section, click **Disable**.

e e e numerosa ← → C e numerosa	x +			x 0 1
Floodlight MS	Healthcare Professional's Portal v1.0		Read light MS	English •
8 wymaens	му semines My General Information			
<ul> <li>Generate My Code</li> <li>(ii) My Settings</li> </ul>	Rock News Lett New Night James Night Graal Proce Ni Brandress Cost 11235	mber 2002-2008		
() Abour () Help () tel	See Two-Factor Authentication			
<b>v</b>	Two Factor Authentication adds an entra layer of security to Upon log in you will be asked to enter your credentials and a code will be sent to your mobile phone.	our account.		

3. Click **Disable** again in the confirmation dialog.

c .	Disable Two-Factor Authentication
Inform	Are you sure you want to disable Two-Factor Authentication?
	Cancel

4. Two-factor authentication is disabled for your account and you receive a confirmation message, as shown below:

	My General Informat	ion	
	First Name	Last Name	
	james	High	
	Erail	Proce Number	
() лоол () нер () С	Two-Factor Authentic Two-Factor Authentic Two factor Authentication adds on Upon log in you will be added to exer codewill be serve to your mobile pro-	cation area layer of scoring to your account. or par concorded and an addoced we	
	Change Password		
	Your password must match the folio - At least 10 characters - A mix of both upperclase and lower - A mix of letters, numbers, and sym	wing offeria: raise letters deals	Two-Factor Authentication disabled Two Factor Authentication was successfully disabled.

# **4 Support**

If you face any problem using the Floodlight MS Healthcare Professional's Portal, you can contact us at any time.

- By Email:
  - USA FloodlightMS\_support.us@gene.com
  - Finland floodlight\_support.fi@roche.com
  - Germany grenzach.support\_floodlight@roche.com

- By Phone:
  - USA 888-455-8668 (888-ILLUMN8)
  - Finland 080002662
  - Germany 0800 4268426

# **5 Appendix A**

## 5.1 Open Source Software

#### 5.1.1 Open source license notifications and licenses (For iOS)

The following table lists the Open Source software used as part of the Floodlight MS Healthcare Professional's Portal.

- Library=@fortawesome/fontawesome-svg-core: 1.2.22
  - Version=1.2.22
  - License=MIT
  - Link=https://opensource.org/licenses/MIT
- Library=@fortawesome/react-fontawesome: 0.1.4
  - Version=0.1.4
  - License=MIT
  - Link=https://opensource.org/licenses/MIT
- Library=apollo-boost: 0.4.4
  - Version=0.4.4
  - License=MIT
  - Link=https://opensource.org/licenses/MIT
- Library=aws-amplify: 3.0.7
  - Version=3.0.7
  - License=Apache 2.0
  - Link=https://www.apache.org/licenses/LICENSE-2.0
- Library=aws-sdk: 2.657.0
  - Version=2.657.0
  - License=Apache 2.0
  - Link=https://www.apache.org/licenses/LICENSE-2.0
- Library=axios: 0.19.2
  - Version=0.19.2
  - License=MIT

- Link=https://opensource.org/licenses/MIT
- Library=bootstrap: 4.3.1
  - Version=4.3.1
  - License=MIT
  - Link=https://opensource.org/licenses/MIT
- Library=browser-classes: 1.0.1
  - Version=1.0.1
  - License=ISC
  - Link=https://opensource.org/licenses/ISC
- Library=classnames: 2.2.6
  - Version=2.2.6
  - License=MIT
  - Link=https://opensource.org/licenses/MIT
- Library=google-libphonenumber: 3.2.13
  - Version = 3.2.13
  - License=MIT Apache 2.0
  - Link=https://opensource.org/licenses/MIT
  - https://www.apache.org/licenses/LICENSE-2.0
- Library=graphql: 14.5.6
  - Version=14.5.6
  - License=MIT
  - Link=https://opensource.org/licenses/MIT
- Library=i18next: 19.3.4
  - Version=19.3.4
  - License=MIT
  - Link=https://opensource.org/licenses/MIT
- Library=i18next-browser-languagedetector: 4.0.2
  - Version=4.0.2
  - License=MIT
  - Link=https://opensource.org/licenses/MIT
- Library=jwt-decode: 2.2.0
  - Version=2.2.0

- License=MIT
- Link=https://opensource.org/licenses/MIT
- Library=moment: 2.24.0
  - Version=2.24.0
  - License=MIT
  - Link=https://opensource.org/licenses/MIT
- Library=namor: 2.0.2
  - Version=2.0.2
  - License=MIT
  - Link=https://opensource.org/licenses/MIT
- Library=preval.macro: 5.0.0
  - Version = 5.0.0
  - License=MIT
  - Link=https://opensource.org/licenses/MIT
- Library=prop-types: 15.7.2
  - Version=15.7.2
  - License=MIT
  - Link=https://opensource.org/licenses/MIT
- Library=qrcode.react: 1.0.0
  - Version=1.0.0
  - License=ISC
  - Link=https://opensource.org/licenses/ISC
- Library=react: 16.9.0
  - Version=16.9.0
  - License=MIT
  - Link=https://opensource.org/licenses/MIT
- Library=react-app-polyfill: 1.0.4
  - Version=1.0.4
  - License=MIT
  - Link=https://opensource.org/licenses/MIT
- Library=react-dom: 16.9.0
  - Version = 16.9.0

- License=MIT
- Link=https://opensource.org/licenses/MIT
- Library=react-hook-form: 5.3.1
  - Version=5.3.1
  - License=MIT
  - Link=https://opensource.org/licenses/MIT
- Library=react-i18next: 11.3.4
  - Version=11.3.4
  - License=MIT
  - Link=https://opensource.org/licenses/MIT
- Library=react-idle-timer: 4.2.12
  - Version=4.2.12
  - License=MIT
  - Link=https://opensource.org/licenses/MIT
- Library=react-notification-system: 0.2.17
  - Version=0.2.17
  - License=MIT
  - Link=https://opensource.org/licenses/MIT
- Library=react-notification-system-redux: 2.0.0
  - Version=2.0.0
  - License=MIT
  - Link=https://opensource.org/licenses/MIT
- Library=react-redux: 7.1.1
  - Version=7.1.1
  - License=MIT
  - Link=https://opensource.org/licenses/MIT
- Library=react-router-dom: 5.0.1
  - Version=5.0.1
  - License=MIT
  - Link=https://opensource.org/licenses/MIT
- Library=react-scripts: 3.1.1
  - Version =

- License=MIT
- Link=https://opensource.org/licenses/MIT
- Library=react-select: 3.1.0
  - Version=3.1.0
  - License=MIT
  - Link=https://opensource.org/licenses/MIT
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