



Release Notes

Floodlight™ MS Mobile Application

Software version: 1.3 | Document version: 5.0

Material Numbers: For iOS - 9342320001; For Android - 9342338001

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To the maximum extent permitted by law, you shall not decompile and/or reverse engineer the software or any part thereof.

Not for diagnostic, monitoring or therapeutic purposes or in any other manner for regular medical practice.

Symbols used

The following table displays the symbols used in this Release Notes.

	Product manufacturer: The name and address of the application's manufacturer.
	Reference Number: Indicates the Reference or Catalog number for this user manual.
	Warnings and Precautions: Highlights information that is critical for optimal performance of the system. May also indicate that loss of data or invalid data could occur if the precautions or instructions are not observed.

Preface

The Floodlight™ MS Mobile Application will help you take a snapshot of your health in a few minutes each session, track your health over time by collecting data between clinic visits, and enabling you to review your data with your provider.

Intended Use

The Floodlight™ MS Mobile Application is intended to present various assessment modules to patients with multiple sclerosis and visualize the results of these assessments. The application is intended to send results from the assessment modules to a server in order to be visualized by qualified healthcare professionals (HCPs) on a portal. The application is also intended to receive responses from the user to questions related to their symptoms or person.

The Floodlight™ MS Mobile Application is not intended to interpret or analyze clinical laboratory test or other device data, results, or findings.

What's New?

This release of the Floodlight™ MS Mobile Application has been updated with new features to help enrich the conversation between you and your care team and offer a more convenient experience. Check it out!

- In-app notification for upcoming maintenance, recalls, and updates.
- Improved feedback and easier scheduling changes for activities.
- Added support for analytics, clinical studies, and more.

This Floodlight™ MS Mobile Application release also includes enhancements to the Floodlight™ MS Pinching Test. As a result, you may be able to pinch more tomatoes with the new release than in the previous releases. This increase may not represent an improvement in your hand motor function. Over time, your scores will stabilize and thus, become reflective of longer-term trends. If you have questions related to your Floodlight™ MS Pinching Test score, we recommend that you discuss this with your provider. If you have questions related to the enhancements in this release, please contact Roche customer support.

Supported Platforms

The following table displays the supported platforms for Floodlight™ MS Mobile Application.

Platforms	Version
Floodlight™ MS SDK: iOS	1.3
Floodlight™ MS SDK Android	1.3
Floodlight™ MS SDK Backend	1.3
iOS version	12.x to 14.x
Android version	8 to 11

Unsupported Phones

The Floodlight™ MS Mobile Application is not supported on the following phones:

Brand	Model Name
Alcatel	7
Alcatel	Tetra
Alcatel	ZIP LTE
Huawei	P20 Lite
Huawei	P Smart (2018)
Huawei	Mate 10 Lite
Huawei	Y6 (2018)
Huawei	P10
LG Electronics	Aristo 2
LG Electronics	K20 Plus
LG Electronics	Risio 3
LG Electronics	Tribute Dynasty
LG Electronics	Rebel 4
LG Electronics	Stylo 3 Plus

Brand	Model Name
Motorola	Moto E5 Play
Motorola	Moto E4
Samsung	Galaxy J6

Known Limitations and Workarounds

The following issues are identified as known issues with workarounds in the current release of Floodlight™ MS Mobile Application.

Smart pop-up does not interrupt an activity

If you use a Samsung phone on an Android platform, the smart pop-ups can appear while you are using the Floodlight MS app. If a smart pop-up appears, you can interact with it and then continue to take the test without interruptions.

Floodlight™ MS Mobile Application crashes if you set your device date and time to the future.

On an Android phone, if you manually set your device date and time to the future, the Floodlight MS app crashes as your credentials cannot be validated for a future date and time. As a workaround, if you are using the Floodlight MS app, do not set your device date and time to the future.

Tapping OKAY does not navigate to the expected screen

If there are too many failed login attempts, your account gets locked. If you use an Android device, in some cases, after your account gets locked, you may see two error messages before you return to the log in screen. Tap OKAY on each error message and the app will return you to the Log In screen.

Tapping the Back button logs you out of the app

If you use an Android device, you may be logged out when you tap the Android Back button. In this case, you can log back in and continue with your activities for the day.

QR Code screen freezes if you lose Internet connection while scanning

On iOS phones, if you lose your internet connection while scanning your QR code, the QR code screen may appear frozen. In this case, you can close the app and restart the sign-up process.

Can redo a completed test flow by manually changing the time

On an iOS phone, if you manually change the date and time on your phone to a past date and time, you will be able to take the test even if they are already complete for the day. However, the data is still recorded for the current date and the results can be viewed in your History screen.

Cognitive Test icon stays active for two consecutive days

On an iOS phone, a user can see the cognitive test enabled everyday. However, the user is not able to actually take the Cognitive test if it has been done in the past 6 days and this is expected behavior.

Tapping the Need help? button redirects you to the wrong section in the user manual

On some Android phones, if you tap the **Need help** button, you are redirected to the beginning of the user manual and not to the **Support** section. In this case, scroll up the user manual to find the **Support** section in the user manual.

Change password on the website functionality

If you are using an iPhone with iOS14, you will see an option to change password on website in case of a weak password. In this case, disregard the message and use the Floodlight™ MS Mobile Application functionality to change password on the Settings screen.

Option to choose the preferred Biometric login option is not available

If you are using a Samsung phone with Android OS 9, the default Biometric preference cannot be set through the Floodlight™ MS Mobile Application. In this case, you can use the phone settings to set your Biometric Preferences which will then be used as the default by Floodlight™ MS, when you enable Biometrics for log in.

Floodlight™ MS Mobile Application resets the value for the Year Diagnosed field if you make any changes to your Birthday.

On an iOS phone, if you update your **Birthday** (Day/Month/Year) on the **User Profile** screen, the Floodlight™ MS Mobile Application also resets the value for the **Year Diagnosed**. In this case, you can reselect the value for **Year Diagnosed** after you finish making changes to your

Birthday.

Support section in the user manual scrolls to the middle

On some Android phones, when you access the **Support** section in the user manual, it scrolls to the middle of the section. In this case to read the complete list of emails and phone numbers, scroll up on the content displayed on the screen.

Floodlight™ MS Mobile Application crashes for users upgrading from a previous version to version 1.2 and above

On some Android phones, when you upgrade the Floodlight™ MS Mobile Application from a previous version to version 1.2 and above, the app crashes on the **Choose Your Country** screen. To avoid this error, before you upgrade the Floodlight™ MS Mobile Application, erase the Floodlight™ MS cache from your phone or uninstall and re-install the app instead.

User is logged out after switching Camera permissions for the Floodlight™ MS Mobile Application

On an iOS phone, after you have successfully logged in to the Floodlight™ MS Mobile Application, if you change the Camera permissions for the Floodlight™ MS Mobile Application, you are logged out of the app. This is the default iOS behavior because changing a system setting requires an app to restart. In this case, you need to log in again to continue using the Floodlight™ MS Mobile Application.

Activity cards do not display the green check mark or the filled-in pie chart for all the activities after an upgrade

On an iOS phone, if you complete your activities for the day and then upgrade the Floodlight™ MS Mobile Application from version 1.2 to 1.3, the activity cards do not display the green check mark or the filled-in pie chart for all the activities. However, Floodlight™ MS records your activity data correctly and the same is also displayed in the activity charts. Also, Floodlight™ MS does not allow you to repeat any of the activities that you completed before upgrading the Floodlight™ MS Mobile Application. You can avoid this discrepancy in the activity cards if you upgrade the Floodlight™ MS Mobile Application before completing any of the activities scheduled for that day.

Known Limitations without present workarounds

The following limitations are unresolved in this version of Floodlight™ MS Mobile Application. Resolutions or workarounds will be communicated in future release notes.

- In the Floodlight™ MS Mobile Application a skipped test is marked as **Completed** in **Your History** section.
- Activity Completion Screen refers only to the Weekly goals even if you have set up the activity schedule for Twice a Month or Monthly options.
- On an Android phone, the Floodlight™ MS Mobile Application does not accept the special character Apostrophe (') in the First Name and Last Name fields in the user profile.
- In the offline mode, the Floodlight™ MS Mobile Application returns a Password and Login mismatch error if a user was already logged in from a device but tried to log in again in the offline mode using a different username and password.
- On an iOS phone, as you scroll through the charts for various activities to view your historical data, the labels for some of the months may be missing.
- On an iOS phone, when you scroll an activity chart to view historical data, it rests to either the current time or close to the current time instead of displaying the data in the past.