Release Notes

Floodlight™ MS Mobile Application

Software version: 1.2 | Document version: 3.0

Material Numbers: For iOS - 9342320001; For Android - 9342338001

© 2021 F. Hoffmann-La Roche Ltd

Roche Molecular Systems, Inc.

2881 Scott Boulevard

Santa Clara, California 95050

United States of America

REF For iOS - 9342320001

For Android - 9342338001

Date of Publication 07-13-2021

Please contact Roche to request a printed version of this document.

© 2021 F. Hoffmann-La Roche Ltd
All rights are reserved. Reproduction or transmission in whole or in part, in any form or by any means, electronic, mechanical or otherwise, is prohibited without the prior written consent of the copyright owner.

Copyrights and all other proprietary rights in any software and related documentation ("Software") made available to you rest exclusively with Roche or its licensors. No title or ownership in the Software is conferred to you. Use of the software is subject to end user license agreement.

To the maximum extent permitted by law, you shall not decompile and/or reverse engineer the software or any part thereof.

Not for diagnostic, monitoring or therapeutic purposes or in any other manner for regular medical practice.

Preface

The Floodlight™ MS Mobile Application will help you take a snapshot of your health in a few minutes each session, track your health over time by collecting data between clinic visits, and enabling you to review your data with your provider.

Intended Use

The Floodlight™ MS Mobile Application is intended to present various assessment modules to patients with multiple sclerosis and visualize the results of these assessments. The application is intended to send results from the assessment modules to a server in order to be visualized by qualified healthcare professionals (HCPs) on a portal. The application is also intended to receive responses from the user to questions related to their symptoms or person.

The Floodlight™ MS Mobile Application is not intended to interpret or analyze clinical laboratory test or other device data, results, or findings.

What's New?

This release of the Floodlight™ MS Mobile Application has been updated with new features to help enrich the conversation between you and your care team and offer a more convenient experience. Check it out!

- NEW activity: now available, the 2 Minute Walk Test helps provides important information about your walking ability, for a more complete view of gait and balance.
- A redesigned activity flow gives you the flexibility to take activities to fit the needs of your care plan and provides feedback on your progress.
- Added support for reliability, clinical studies, and more.

Supported Platforms

The following table displays the supported platforms for Floodlight™ MS Mobile Application.

Platforms	Version
Floodlight™ MS SDK: iOS	1.2
Floodlight™ MS SDK Android	1.2
Floodlight™ MS SDK Backend	1.2
iOS version	10 or greater
Android version	8.0 or greater

Unsupported Phones

The Floodlight™ MS Mobile Application is not supported on the following phones:

Brand	Model Name
Alcatel	7
Alcatel	Tetra
Alcatel	ZIP LTE
Huawei	P20 Lite
Huawei	P Smart (2018)
Huawei	Mate 10 Lite
Huawei	Y6 (2018)
Huawei	P10
LG Electronics	Aristo 2
LG Electronics	K20 Plus
LG Electronics	Risio 3
LG Electronics	Tribute Dynasty
LG Electronics	Rebel 4
LG Electronics	Stylo 3 Plus
Motorola	Moto E5 Play
Motorola	Moto E4
Samsung	Galaxy J6

Known Limitations and Workarounds

The following issues are identified as known issues with workarounds in the current release of Floodlight™ MS Mobile Application.

Smart pop-up does not interrupt an activity

If you use a Samsung phone on an Android platform, the smart pop-ups can appear while you are using the Floodlight MS app. If a smart pop-up appears, you can interact with it and then continue to take the test without interruptions.

Floodlight™ MS Mobile Application crashes if you set your device date and time to the future.

On an Android phone, if you manually set your device date and time to the future, the Floodlight MS app crashes as your credentials cannot be validated for a future date and time. As a workaround, if you are using the Floodlight MS app, do not set your device date and time to the future.

Tapping OKAY does not navigate to the expected screen

If there are too many failed login attempts, your account gets locked. If you use an Android device, in some cases, after your account gets locked, you may see two error messages before you return to the log in screen. Tap OKAY on each error message and the app will return you to the Log In screen.

Tapping the Back button logs you out of the app

If you use an Android device, you may be logged out when you tap the Android Back button. In this case, you can log back in and continue with your activities for the day.

QR Code screen freezes if you lose Internet connection while scanning

On iOS phones, if you lose your internet connection while scanning your QR code, the QR code screen may appear frozen. In this case, you can close the app and restart the sign-up process.

Can redo a completed test flow by manually changing the time

On an iOS phone, if you manually change the date and time on your phone to a past date and

time, you will be able to take the test even if they are already complete for the day. However, the data is still recorded for the current date and the results can. be viewed in your History screen.

Scroll bar is not visible on the Settings screen

On an Android phone, you may not see the scroll bars as you scroll up and down on the Settings screen. You should still be able to scroll up and down on the Settings screen.

Cognitive Test icon stays active for two consecutive days

On an iOS phone, a user can see the cognitive test enabled everyday. However, the user is not able to actually take the Cognitive test if it has been done in the past 6 days and this is expected behavior.

Floodlight™ MS Mobile Application crashes on the My goal screen after changing the time format

On an iOS phone, if you switch the time format on you phone between 24hr and 12hr while setting goals, reopen the app and set the goal time again.

Tapping the Need help? button redirects you to the wrong section in the user manual

On some Android phones, if you tap the **Need help** button, you are redirected to the beginning of the user manual and not to the **Support** section. In this case, scroll up the user manual to find the **Support** section in the user manual.

Change password on the website functionality

If you are using an iPhone with iOS14, you will see an option to change password on website in case of a weak password. In this case, disregard the message and use the Floodlight™ MS Mobile Application functionality to change password on the Settings screen.

Option to choose the preferred Biometric login option is not available

If you are using a Samsung phone with Android OS 9, the default Biometric preference cannot be set through the Floodlight™ MS Mobile Application. In this case, you can use the phone settings to set your Biometric Preferences which will then be used as the default by Floodlight™ MS, when you enable Biometrics for log in.

Floodlight™ MS Mobile Application resets the value for the Year Diagnosed field if you make any changes to your Birthday.

On an iOS phone, if you update your **Birthday** (Day/Month/Year) on the **User Profile** screen, the Floodlight™ MS Mobile Application also resets the value for the **Year Diagnosed**. In this case, you can reselect the value for **Year Diagnosed** after you finish making changes to your **Birthday**.

Support section in the user manual scrolls to the middle

On some Android phones, when you access the **Support** section in the user manual, it scrolls to the middle of the section. In this case to read the complete list of emails and phone numbers, scroll up on the content displayed on the screen.

Floodlight™ MS Mobile Application crashes for users upgrading from a previous version to version 1.2 and above

On some Android phones, when you upgrade the Floodlight™ MS Mobile Application from a previous version to version 1.2 and above, the app crashes on the **Choose Your Country** screen. To avoid this error, before you upgrade the Floodlight™ MS app, erase the Floodlight™ MS cache from your phone or uninstall and re-install the app instead.

Known Limitations without present workarounds

The following limitations are unresolved in this version of Floodlight™ MS Mobile Application. Resolutions or workarounds will be communicated in future release notes.

- In the Floodlight™ MS Mobile Application a skipped test is marked as **Completed** in **Your History** section.
- If you complete an activity in the offline mode, the **Today's Summary** screen displays an error message related to technical difficulty instead of displaying the activity results.
- The Floodlight™ MS users in Finland whose accounts are linked to the StellarQ My MS accounts may see an Unexpected Error message when trying to connect to StellarQ using the Settings > Connections option in the Floodlight™ MS app.